### Welcome Services

#### Upon Arrival in France
- Welcome upon arrival at study site
- Welcome upon arrival in student housing
  - Students MUST give 48-hours notice
- These services are available to All international students
- These services are free

#### Upon Arrival at the Institution
- Assistance with administrative and academic registration
- Assistance with housing (explanation of steps to be taken with respect to housing assistance, utilities, insurance, security deposit, housing tax, etc.)
- Help opening a bank account
- Assistance with administrative and regulatory compliance (such as obtaining residency permit)

#### One-stop Shop Within the City
- Accueil international à Nancy
  - https://welcome.univ-lorraine.fr/fr/
  - https://vivre-lul/accueil-des-etudiants
  - 91 avenue de la Libération Rez-de-Chaussée

#### Ongoing Support
- Specific services
  - An Integration Week is organized at the beginning of September.
- Assignment to peer mentor
  - All international students (Bachelor or Master) can benefit from having a French ‘Buddy’ for the duration of their stay (1 semester or 1 year).
- Assignment to faculty tutor
  - Bachelor, Master

#### Social and Cultural Life
- Website dedicated to student clubs and special interest groups
  - https://www.icn-artem.com/professional-experience-personal-support
  - https://international.icn-artem.com/

### Useful Information

#### City
- CROUS: http://www.crous-lorraine.fr/
- Useful documents for students (forms, guides, contacts or other documents):
  - https://international.icn-artem.com/useful-information/

#### Institution
- Number of international students enrolled each year: 38%
- Network member: ICN Business School
  - https://international.icn-artem.com/
  - https://www.facebook.com/ICNBusinessSchool