THINGS TO KNOW

MULHOUSE, SEAT OF THE HAUT-RHIN DEPARTMENT, one of 10 departments which make up the Grand-Est Region, and the 4th largest city in the Region

MULHOUSE, RANKED AMONG THE CITIES WHERE IT’S GOOD TO LIVE AND TO STUDY WITH GOOD MARKS FOR ITS LIVING CONDITIONS (awarded by L’Étudiant Magazine)

MULHOUSE: 110,000 residents (280,000 residents within the urban area)

35% of the population is under 30 years of age

GRAND-EST REGION, 4th FRENCH REGION in terms of hosting foreign students (28,000 international students)

University of Haute-Alsace: 10,000 students in Mulhouse and in Colmar including 18% international students of 93 nationalities.

University of Haute-Alsace: 13 research laboratories, 6 PhD schools, 280 doctoral students (60% foreign nationals)

EXPLORING MY CITY

Campus France will guide you through your first steps in France and exploring Mulhouse, your new home.

WELCOME TO MULHOUSE

CAMPUS FRANCE
28 rue de la Grange aux Belles, 75010 PARIS - 01 40 40 58 58 - www.campusfrance.org
ARRIVING IN MULHOUSE /

A Welcome Desk at the Maison de l’Étudiant

The Maison de l’Étudiant, the Student Center, is the spot for campus life support services at the University of Haute-Alsace in Mulhouse. Installed in this Maison de l’Étudiant, the BVE or Bureau de la Vie Étudiante (campus life office) is tasked with your welcome and information.

The BVE is your one-stop desk to process filing of requests and renewals for residence permits. It works closely with the Haut-Rhin Prefecture.

Address: University of Haute-Alsace, Maison de l’Étudiant, Illberg Campus, 1 rue Alfred Werner, 68100 Mulhouse. Hours: Monday to Friday, 9:00am to 12:00pm and 1:30pm to 5:00pm. Contact: 03 89 33 60 39 or bve@uha.fr

To learn more, consult notably:
- the dedicated international pages on the University of Haute-Alsace site: http://www.uha.fr > l’international > mobilités > Study at the UHA
- the pages on the Bureau de la Vie Étudiante tasks: http://www.uha.fr > la vie universitaire > vie étudiante > bureau de la vie étudiante
- Your Higher Learning Institution

Depending on the institution, two information services are available:
- International Relations Department (welcome and orientation office)
- the Admissions Department (enrollment and administrative procedures office).

At University of Haute-Alsace, it’s the Bureau de la Vie Étudiante, the campus life office, which supports foreign students in all their administrative processes from the enrollment period through the end of the school year.

Contact: 03 89 33 60 39 or bve@uha.fr

National Services
- Students: www.etudiant.gouv.fr
- doctoral students, researchers: http://www.euraxess.fr/fr

HOUSING IN MULHOUSE /

In Mulhouse, there are numerous solutions for finding lodging: the housing park reserved for students and managed by CROUS, student and private residences, and housing in private homes. What’s most important is to take care of this as early as possible, before your arrival.

- At the university's student forum, the Maison de l’Étudiant
- Haute-Alsace, a student housing service provides information about student housing. Contact: 03 89 33 64 68.

- The Alsace CRJL, the Regional Center for Youth Information, has published a practical guide on housing for youth in the Haut-Rhin department. Download the guide: http://www.crij-alsace.fr > logement > les logements étudiants

A FEW TIPS

For short-term lodging
- The Mulhouse youth hostel, located in a park at 2 km from the city center and managed by the City of Mulhouse. Address and phone number: 37 rue de Illberg, 68200 Mulhouse, 03 89 56 23 62, Tram 2, stop Palais des sports. Site: http://www.aubergeriejeunesse-mulhouse.com/
- The Alsace regional sports center located on the Illberg campus, has 52 rooms with from 1 to 6 beds. Address and phone number: 5 rue des Frères Lumières, 68200 Mulhouse, 03 89 60 54 26, Tram 2, stop Université. Site: https://www.tourisme-mulhouse.com > planifiez > hebergement > centre sportif régional
- Other types of short-term residences: use the search engine at the Mulhouse Visitor Center site which has a for all types of accommodations: https://www.tourisme-mulhouse.com > planifiez > hebergement

Long-term housing
- CROUS student housing: the Mulhouse CLOUS, Centre Local des Œuvres Universitaires, or local center for university works, is part of the Strasbourg CROUS network, with close to 600 units located in 4 different residences. Address: Maison de l’Étudiant, 1 rue Alfred Werner, 68200 Mulhouse. Contact: 03 89 55 72 20. Hours: Monday to Friday, 9:00am to 12:00pm and 1:30pm to 5:30pm. Site: www.crous-strasbourg.fr

On campus, the CROUS is also responsible for all low-cost food services (university restaurants, cafeterias, food-trucks, etc.)

- The MGEL-Logement student residences. Learn more: https://www.mgellogement.fr/
- Private Housing Platforms
Numerous student lodgings, managed by private organisms, are also available in Mulhouse.
For example, visit:
- Immo.Jeune site: https://www.immojeune.com
- Location-Etudiant site: https://www.location-etudiant.fr
- HousingAnywhere site: https://housinganywhere.com/fr/
- There is also a site managed by the CROUS, Lokaviz, which includes a listing of student accommodations in private homes: https://www.lokaviz.fr/

- Other solutions available on the Campus France site: www.campusfrance.org > s’organiser > logement (Getting organised > Accommodation)

If you need a guarantor to secure your lodging
Visale is a new and free guarantor system: www.visale.fr

If you want to apply for the APL (Aide Personnalisée au Logement - personalized housing aid)
The CAF (Caisse des Allocations Familiales - family allowances fund) is available to assess your rights: 08.10.29.29.29 or www.caf.fr

If you need housing adapted to your special needs
Contact the CROUS Social Services which will take action with your institution. Some establishments have specialized services for special-needs students (housing assistance and also transportation and tuition).

At University of Haute-Alsace, visit the Mission Handicap pages to learn about services available for special needs students: https://www.uha.fr > la formation > étudier l’université > demarches > mission-handicap

GETTING AROUND MULHOUSE

You can come to Mulhouse by train, plane, and car. To learn more, see the City of Mulhouse site which gives detailed information on getting here: https://www.mulhouse.fr/decouvrir/tourisme/se-rendre-a-mulhouse/

To access the University of Haute-Alsace, visit the university site which presents all the solutions: http://www.uha.fr/ > Plan d’axes

For getting around the city and suburbs, use the public transportation (bus and tramway) network managed by Soléa for transportation in Mulhouse: http://www.solea.info/

There are Grand-Est regional trains for getting around the region: https://www.ter.sncf.com > grand est

Coaches are also an option for low-cost travel: https://fr.flixbus.com/ or https://www.foxibus.fr/

For car-pooling, refer to the collaborative websites:
- local: http://covoiturage.solea.info/ ou https://www.covoiturage67-68.fr/
- national: https://www.blablacar.fr

For greater independence, rent a bike with Vélocité, the bicycle rental service for the City of Mulhouse: http://www.velocite.mulhouse.fr/
ENROLLMENT IN YOUR INSTITUTION

CVEC
It is mandatory that you download proof of payment of the Contribution Vie Etudiante et de Campus (CVEC) — the student and campus life contribution fee before you can enroll in your institution.
- Log in at: https://cvec.etudiant.gouv.fr/
- For additional information and special cases: https://www.campusfrance.org > s’organiser > CVEC

Confirm Registration
Take note! Even if you have a pre-registration letter, you are not officially enrolled. You must validate your enrollment with the institution’s Service de la Scolarité (Admissions) as soon as you arrive.

RESIDENCE PERMIT

Information
- At Campus Life Office, or BVE in French, located in the University of Haute-Alsace Maison de l’Étudiant which processes first-time applications or renewals of residence permits, in collaboration with the Haut-Rhin Prefecture. Address and phone number: BVE, Illberg Campus, 1 rue Alfred Werner, 68200 Mulhouse, 03 89 33 60 39. Learn more on the BVE site http://www.uha.fr > la vie universitaire > vie etudiante > bureau de la vie etudiante bve
- At the Haut-Rhin Prefecture (located in Colmar, at 40km from Mulhouse). Address: Préfecture, 11 avenue de la République, 68000 Colmar. Hours: Monday to Friday, 8:15am to 12:00pm and 1:30pm to 4:00pm, by appointment only. Contact: 03 89 29 20 00 and for appointments: http://www.haut-rhin.gouv.fr > Prendre un rendez vous en ligne Site: http://www.haut-rhin.gouv.fr/
- Learn more about your rights and obligations: www.service-public.fr > Etranger > Titre de séjour et document de circulation

As a student, you can also take advantage of the university medical services. In these health services where consultations are free, you’ll be greeted by a team of doctors, nurses, and social workers who can give personalized advice in terms of health and prevention.

This is the case for the Université de Haute-Alsace which has a health and prevention service: Service Universitaire de Médecine Préventive et de Promotion de la Santé (SUMPPS). Address: SUMPPS, Maison de l’Etudiant (1er floor), 1 rue Alfred Werner, 68100 Mulhouse. Hours: Monday and Wednesday, 9:00am to 5:00pm, Tuesday and Thursday, 8:30am to 4:30pm, and Friday, 9:00am to 4:00pm. Contact: 03 89 33 64 47. Site: http://www.communication.uha.fr/accueil-etudiants > services > santé

INSURE YOUR HOME

In France, housing insurance is mandatory. The “garantie risques locatifs” - rental risk guarantee - is housing insurance which you can subscribe with your bank or a private insurance company. Online subscription is also often possible.
To learn more, consult notably: www.mgel.fr/assurances/ www.assistance-etudiants.com www.assurances-etudiants.com

GOOD TO KNOW
- If you arrive in France with a VLS-TS long-term student visa: you must validate it online within three months of arrival: https://administration-etrangers-en-france.interieur.gouv.fr
- If you are an Algerian national: depending on your campus, your residence permit application is made at the Préfecture or with the Service des Relations Internationales at your campus.
Take note: to renew your residence permit, you must apply within two months prior to its expiry.

OPENING A BANK ACCOUNT
If you stay in France for more than 3 months, it will be much easier day-to-day if you open a bank account, online or in one of the 70 bank agencies located in Mulhouse.
In France, opening a bank account is a right: www.service-public.fr > Argent > Comptes bancaires> Droit au compte (> Finances > Bank Accounts > Right to Open an Account)

HEALTH CARE
In France, receiving medical treatment is practically free but you must be insured. As a result, signing up for medical insurance is mandatory.

Connect to the https://etudiant-étranger.ameli.fr site to register, to understand your rights, and to take the necessary steps.

Learn more: https://www.campusfrance.org > S’organiser > Santé

LEARNING FRENCH
Learning French is an opportunity to be seized! Find what works best for you:
- by consulting the Campus France site or the Français Langue Etrangère (FLE) - French as a foreign language - centers and universities which offer courses at all levels year-round: http://ecolesdeete.campusfrance.org
- by asking in your institution, at city hall, or in your host city’s Maison desAssociations - community centers.

FINDING A JOB OR AN INTERNSHIP
3 addresses:
- Jobs and internships: - the Alsace CRJ, the regional center for youth information, has lots of tips: http://www.crij-alsace.fr > emploi - the University of Haute-Alsace Bureau de la Vie Etudiante (BVE), or campus life office, regularly posts classified ads for jobs and internships on a dedicated platform: https://e-services.uha.fr
- Student jobs: find a student job that’s compatible with your studies on the CROUS Jobaviz site: http://www.jobaviz.fr/

PLAYING A SPORT
In your school, you may also have free access to sports facilities. Contact your Sports Department.
At University of Haute-Alsace, the Service Universitaire des Activités Physiques et Sportives (SUAPS), or university department for physical and sports activities presents a large selection of physical and sports activities, both supervised and non:
http://www.communication.uha.fr/accueil-etudiants > services
In Mulhouse, you can also find a sports activity among the sports disciplines offered by the city: https://www.mulhouse.fr > bouger-sortir > sport > pratiques-sportives-ouvertes
BE ACTIVE

Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations. To learn more, check with your school (Service de la vie étudiante, Student Services) or visit the following sites: www.animafac.net or www.letudiant.fr

At University of Haute-Alsace, the BVE supports the actions of all student associations and organizes events year-round: http://www.uha.fr > la vie universitaire > vie-etudiante > bureau-de-la-vie-etudiante

GAINING CULTURE AND PARTYING

Mulhouse offers many ways to cultivate yourself or party. Movie theaters, concerts, theatres, exhibitions, and festivals are on the program and most of the time, at reduced cost for students.

For more information, check out the City of Mulhouse M+ site: http://www.mplusinfo.fr/

At University of Haute-Alsace, the Service Universitaire de l’Action Culturelle (SUAC), or the university department for cultural action, offers specifically privileged access to over 80 cultural structures, at preferential rates, with the Culture card: http://www.culture.uha.fr/

For entertainment or to pick up some culture, in Mulhouse, there are:
- 3 multiplex cinemas, with several theaters (student rates, rewards card) including an arthouse cinema, the Bel Air.
- 12 major museums including numerous technical museums: automotive, train, motorcycle, electricity, textile printing (the largest center for textile images in the world).
- a dozen performance halls including Noumatrouff, a reference venue in contemporary music.
- a dozen book stores, including an institution, Librairie Bisey, opened in 1908.
- a network of 7 municipal multimedia libraries found throughout the city neighborhoods. Learn more: https://www.mulhouse.fr/fr/bibliotheques-mediatheques/

In Mulhouse, for going out or staying abreast of events, read the two regional daily newspapers, L’Alsace and Dernières Nouvelles d’Alsace (DNA), available in newsstands or on the Internet:
- https://www.dna.fr/mulhouse

You can also check out the cultural agenda of the Mulhouse Visitor Centre: https://www.tourisme-mulhouse.com/

MUST-SEE PLACES /

Since 2008, Mulhouse bears the label “Ville d’art et d’histoire”, a city of art and history.
- the historic center with its old streets and houses.
- The Place de la Réunion, the well-named square where all the locals get together in summer on the café terraces and in winter for the Christmas market.
- City of the Automobile, the largest automobile museum in the world (reduced rates).
- Mulhouse Historic Museum, located in the former City Hall (16th century), the history of Mulhouse and its region over the centuries (reduced rates).
- City of the Train, the largest railroad museum in Europe.
- Street Art in Mulhouse, old painted walls with contemporary creations, art takes to the streets!
- Electropolis, the Electricity Museum, where the history of electricity is rolled out from days of yore to present-day.
- Mulhouse Zoo and Botanical Gardens, 1,200 animals over 25 hectares of green.

For more information, consult the Mulhouse Visitor Centre website: https://www.tourisme-mulhouse.com/

IMPORTANT ANNUAL EVENTS /

JANUARY
- Les Vagamondes, a festival dedicated to cultures of the South (performances, meetings and round tables, screenings and exhibitions, at reduced rates).

MARCH
- Mulhouse Carnaval, thousands of carnavaliers or carnival goers from all over France and also Germany and Switzerland for a popular festival.

MAY
- The Nuit Européenne des Musées (European Museum Night), an occasion to visit museums differently (and for free).

JUNE
- Fête de la musique: music everywhere in town (free concerts).

JULY
- Scènes de Rue, over 20 artistic companies over 4 days in the city streets.

SEPTEMBER
- Les journées du patrimoine (Heritage days), free visits of cultural venues.

OCTOBER
- Fête de la Science in the University laboratories.
- Folie’Flore, spread across 10,000m², a succession of gardens staged in spectacular ways.

DECEMBER
- Christmas in Mulhouse, like other cities in Alsace, numerous events throughout the month of December (market, concerts, exhibitions).

Learn more: http://www.mplusinfo.fr/sortir-a-mulhouse/

To stay informed, actively listen to others and the world, and share and dialogue with students, follow social media where Campus France has an especially strong presence! Remember to sign up on the France alumni network to take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.