Campus France will guide you through your first steps in France and exploring Mulhouse, your new home.
DIFFERENT WELCOME AND ORIENTATION SYSTEMS FOR STUDENTS

Welcome at the Maison de l’Étudiant for University students

The Maison de l’Étudiant, the Student Center, is the spot for campus life support services at Université de Haute-Alsace in Mulhouse. Installed in this Maison de l’Étudiant, the BVE or Bureau de la Vie Étudiante (campus life office) is tasked with your welcome and information. The BVE supports foreign students with all their administrative procedures, from the registration period through to the end of the academic year.

Address: Université de Haute-Alsace, Maison de l’Étudiant, Illberg Campus, 1 rue Alfred Werner, 68100 Mulhouse.
Hours: Monday to Friday, 9am to 12pm and 1:30pm to 5pm.
Contact: 03 89 33 60 39 or bve@uha.fr
To learn more, consult notably:
- the dedicated international pages on the Université de Haute-Alsace site: http://www.uha.fr > International > mobilités > venir etudier a l’uha
- the pages on the work done by the Bureau de la Vie étudiante: http://www.uha.fr > la vie universitaire > vie etudiante > bureau de la vie etudiante bve
- the page Facebook of the BVE: https://www.facebook.com/vieetudiante.uha
At Université de Haute-Alsace, it’s the Bureau de la Vie Étudiante, which supports foreign students in all their administrative processes from the enrollment period through the end of the school year.
Contact: 03 89 33 60 39 or bve@uha.fr
Welcome and orientation in other institutions
If you are enrolled in another institution, please consult the Campus France website for orientation. The site presents a series of Information Sheets covering the different higher learning institutions: https://www.campusfrance.org > Students > Documentary resources > Practical information for students and researchers > Reception arrangements in institutions

If you cannot find your school in this list, then go directly to their website.

- National Services
  - students: www.etudiant.gouv.fr
  - doctoral students, researchers: http://www.eurexess.fr/fr

Making you feel at home is a major concern for all French higher education institutions! The Welcome to France label is awarded to institutions that fulfill exacting criteria in the way they take care of their international students.

ACCOMMODATION

Finding somewhere to live is not always easy. Rents are often high, and landlords require financial guarantees (such as a deposit). Nevertheless, there is a wide range of accommodation on offer: halls of residence that are exclusively reserved for students and managed by the CROUS, student halls and private lodgings, rooms in private homes, flatshares...

The main thing is to start preparing for this as early as possible, before leaving your home country.

- At Maison de l’Étudiant - Université de Haute-Alsace, home owners regularly post ads that you can consult at any time.
- The Sémaaphore association, the local youth information center, is a resource which meets the needs for young Mulhouse residents for information and support: https://www.semaaphore.asso.fr/

A FEW TIPS

- Short-term housing:
  - The Mulhouse youth hostel, located in a park at 2km from the city center and managed by the City of Mulhouse. Address and phone number: 37 rue de l’Illberg, 68200 Mulhouse, 03 89 56 23 62, Tram 2, stop Palais des sports. Site: http://www.aubergejeunesse-mulhouse.com/
  - The Alsace regional sports center located on the Illberg campus, has 52 rooms with from 1 to 6 beds. Address and phone number: 5 rue des Frères Lumière, 68200 Mulhouse, 03 89 60 54 26, Tram 2, stop Université. Site: https://www.tourisme-mulhouse.com > planifiez > hebergement > centre sportif régional
  - Other types of short-term residences: use the search engine at the Mulhouse Tourist Office site which has a list of all types of accommodations: https://www.tourisme-mulhouse.com > planifiez > hebergement

- Long-term housing:
  - CLOUS student housing: The Mulhouse CLOUS, Center Local des Œuvres Universitaires, or local center for university works, is part of the Strasbourg CROUS network, with close to 600 units located in 4 different residences. Address: 11 rue des frères Lumière, 68200 Mulhouse. Contact: 03 89 55 72 20. Hours: Monday to Friday, 9am to 12pm and 1:30pm to 5:30pm. Site: www.crous-strasbourg.fr Trouver un logement: https://trouverunlogement.lescrous.fr/
  - The MGEI-Logement student residences. Learn more: https://www.mgellogement.fr/
  - Private Housing Platforms
    - Numerous student lodgings, managed by private organisms, are also available in Mulhouse. For example, visit:
      - ImmoJeune site: https://www.immojeune.com
      - Location-Etudiant site: https://www.location-etudiant.fr
      - HousingAnywhere site: https://housinganywhere.com/fr/
      - There is also Lokaviz, a managed by CROUS, which includes a listing of student accommodations in private homes: https://www.lokaviz.fr/
    - Other solutions available on the Campus France site: www.campusfrance.org > Getting organized > Accommodation

- If you need a guarantor to secure your lodging
  - Visale is a new and free guarantor system: www.visale.fr
- If you want to file an application for APL funds (Aide Personnalisée au Logement, or personalized housing aid)

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CAF (Caisse des Allocations Familiales) can check your eligibility: 32 30 or www.caf.fr
If you need housing adapted to your special needs
Contact the CROUS Social Services which will take action with your institution. Some establishments have specialized services for special-needs students (housing assistance and also transportation and tuition).
At University of Haute-Alsace, visit the Mission Handicap pages to learn about services available for special needs students: https://www.uha.fr > Vie universitaire > mission-handicap.
Contact: accueilhandicap@uha.fr ou 03 89 33 61 64.

GETTING AROUND MULHOUSE
You can come to Mulhouse by train, plane, and car. To learn more, see the City of Mulhouse site which gives detailed information on getting here: https://www.mulhouse.fr/decouvrit/tourisme/se-rendre-a-mulhouse/
To access the Université de Haute-Alsace campus, visit the university site which presents all the solutions: http://www.uha.fr/ > Plan d’accès
For getting around the city and suburbs, use the public transportation (bus and tramway) network managed by Soléa for transportation in Mulhouse: http://www.solea.info/
There are Grand-Est regional trains for getting around the region: https://www.tgvSNCF.com > grand est
Buses are also an option for low-cost travel: https://fr.ouibus.com/ or https://www.flixbus.fr/
For ride-sharing, refer to the collaborative websites:
- local: http://covoltourage.solea.info/
- national: https://www.blablacar.fr/
For greater independence, rent a bike with Vélocité, the bicycle rental service for the City of Mulhouse: http://www.velocite.mulhouse.fr/
ENROLLMENT IN YOUR INSTITUTION

• **CVEC**
  Before you can enroll in your institution, you must download proof of payment of the Contribution Vie Etudiante de Campus (CVEC) – the student and campus life contribution fee.
  - Connect to: https://cvec.etudiant.gouv.fr/
  - For additional information and special cases: https://www.campusfrance.org > Getting Organized > CVEC

• **Confirm Registration**
  Take note! Even if you have a pre-registration letter, you are not officially enrolled. You must confirm your enrollment with the institution’s Service de la Scolarité (Admissions) as soon as you arrive.

RESIDENCE PERMITS

WHAT YOU NEED TO KNOW

• If you have Algerian citizenship or you are a student holding a “concours” visa or a visa bearing the mention “carte à solliciter dans les deux mois” (“card to be requested within two months”): your request for a residence permit must be carried out at the Préfecture.

• If you hold a “mienre scolarisé” (“minor in education”) visa and you have since attained your majority, you must request a residence permit directly on the ANEF website or at the préfecture of your place of residence within the two months following your attaining the age of legal majority. https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/

Please note: if you wish to renew your residence permit or VLS-TS, you must make your request during the third month preceding the date of end of your current residence permit, on the following website: https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/

Please refer to the following tutorial for help with this procedure: https://www.youtube.com/watch?v=iGha_vqN04

• Your institution’s student support services can assist you in case of any difficulties.

  To find out more about your rights and obligations: https://www.service-public.fr/particuliers/vosdroits/N110

OPENING A BANK ACCOUNT

If you stay in France for more than 3 months, it will be much easier day-to-day if you open a bank account, online or in one of the bank agencies located in Mulhouse.

In France, opening a bank account is a right: www.service-public.fr > Argen > Comptes bancaires > Droit au compte > Finances > Bank Accounts > Right to Open an Account

ACCESING HEALTHCARE

Accessing healthcare in France is almost free, but you must be insured. You must therefore be registered with the national health insurance programme.

Please go to the https://etudiant-etranger.ameli.fr website to register, understand your rights and to carry out the requisite procedures.

Learn more: https://www.campusfrance.org > Getting Organized > Health

As a student, you can also take advantage of the university medical services. In these health services where consultations are free, you’ll be greeted by a team of doctors, nurses, and social workers who can give personalized advice in terms of health and prevention.

Within two months of your arrival in France, you must contact, the Service Universitaire de Médecine Préventive et de Promotion de la Santé, the university health center, to schedule a free medical visit.

Address: Service Universitaire de Médecine Préventive et de Promotion de la Santé (SUMPPS), Maison de l’Étudiant (1st floor), 1 rue Alfred Werner, 68100 Mulhouse.

Hours: Mornings: Monday, Tuesday and Thursday, 8:30am to 12pm. Wednesday, 9am to 12pm. Afternoons: Monday, Tuesday and Thursday, 1pm to 5pm. Wednesday, 2pm to 5pm. And Friday, 1pm to 4pm.

Contact: 03 89 33 64 47.

Website: http://www.uha.fr > La vie universitaire > Social et santé

TAKING OUT COMPLEMENTARY HEALTH INSURANCE (“MUTUELLE”)

We recommend you take out complementary health insurance in order to cover the totality of your healthcare costs, which are not all covered by the compulsory and free national health insurance programme.

Please note: options and levels of insurance vary from one insurer to another. In order to choose the complementary insurance that is best adapted to your situation and your budget, you can access more information on a student “mutuelles” price comparison website.

HOUSING INSURANCE

In France, housing insurance is mandatory. You can sign up for housing insurance called “garantie risques locatifs” - rental risk guarantee - at your bank or a private insurance company. Online subscription is often possible.

FAQs:

- **HOUSING INSURANCE**
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PRACTICAL INFORMATION

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THINGS TO DO

IN MULHOUSE /

TAKE UP A SPORT

In your institution, contact the Service des Sports for free access to sports facilities.

At Université de Haute-Alsace, the Service Universitaire des Activités Physiques et Sportsives (SUAPS), or university department for physical and sports activities presents a large selection of physical and sports activities, both supervised and non:
https://www.uha.fr > Vie universitaire > Sport

In Mulhouse, you can also find a free sports activity among the sports disciplines offered by the city:
https://www.mulhouse.fr > Bouger

BE ACTIVE

Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations. To learn more, check with your school (Service de la vie étudiante, Student Services) or visit the following sites: www.animafac.net or www.letudiant.fr

CLOUS de Mulhouse regularly organizes events intended for students.

For more information, email vie.etudiante.clous@crous-strasbourg.fr and to Facebook.com/crous.de.strasbourg

At Université de Haute-Alsace, the BVE supports the actions of all student associations and organizes events year-round: https://www.uha.fr > Vie universitaire > Vie étudiante

CULTURE AND NIGHTLIFE

Mulhouse offers many ways to cultivate yourself or party. Movie theaters, concerts, theaters, exhibitions, and festivals are on the program and most of the time, at reduced cost for students.

For more information, check out the City of Mulhouse M+ site: http://www.mplusinfo.fr/

At Université de Haute-Alsace, the Service Universitaire de l’Action Culturelle (SUAC), or university department for cultural action, offers privileged access to over 80 cultural structures, at preferential rates, with the Culture card including an arthouse theater, the Bel Air.

Since 2008, Mulhouse bears the label “Ville d’art et d’histoire”, a city of art and history.

- the historic center with its old streets and houses.
- The Place de la Réunion, the well-named square where all the locals get together in summer on the café terraces and in winter for the Christmas market.
- City of the Automobile, the largest automobile museum in the world (reduced rates).
- the Mulhouse Historic Museum, located in the former City Hall (16th century), the history of Mulhouse and its region over the centuries (reduced rates).
- City of the Train, the largest railroad museum in Europe.
- Street Art in Mulhouse, old painted walls with contemporary creations, art takes to the streets!
- Electropolis, the Electricity Museum, where the history of electricity is rolled out from days of yore to present-day.
- Mulhouse Zoo and Botanical Gardens, 1,200 animals over 25 hectares of green.

For more information, consult the Mulhouse Tourist Office website:
https://www.tourisme-mulhouse.com/

IMPORTANT
ANNUAL EVENTS /

JANUARY
- Les Vagamondes, a festival dedicated to cultures of the South (performances, meetings and round tables, screenings and exhibitions, at reduced rates).

MARCH
- Mulhouse Carnaval, thousands of carnavaliers or carnival goers from all over France and also Germany and Switzerland for a to attend this popular festival.

MAY
- The Nuit Européenne des Musées (European Museum Night), an occasion to visit museums differently (and for free).

JUNE
- Fête de la Musique: Music everywhere in town (free concerts).
- Le Chipo’Zik, a major music festival organized by the students on the illberg campus.

JULY
- Scènes de Rue, over 20 artistic companies over 4 days in the city streets.

SEPTEMBER
- Les Journées du Patrimoine (heritage days), free visits of cultural venues.

OCTOBER
- Fête de la Science in the University laboratories.
- Folie’Flore, a major music festival organized by the students on the illberg campus.

To stay informed and attuned to others and the world, to share and dialogue with students, follow social media where Campus France has an especially strong presence!

Don’t forget to join the France Alumni network to take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.
MULHOUSE, SEAT OF THE HAUT-RHIN DEPARTMENT, one of 10 departments which make up the Grand-Est Region, and the 4th largest city in the Region

GRAND-EST REGION, 4th FRENCH REGION in terms of hosting foreign students (28,000 international students)

MULHOUSE, IS RANKED AS ONE OF THE FRENCH CITIES WHERE IT’S GOOD TO LIVE AND STUDY (awarded by L’Étudiant Magazine)

Mulhouse greater metropolitan area: 250,000 residents
City of Mulhouse: 108,000 residents
42% of the population is under 30 years old

Université de Haute-Alsace
11,000 students in Mulhouse and in Colmar including 16% international students of 95 nationalities.

Université de Haute-Alsace:
13 doctoral laboratories, 7 doctoral schools, 280 doctoral students (56% foreign nationals)

Most of the information presented in the Campus France City Information Sheets concerns all international students regardless of their institution.

In France, in each of the host cities, most foreign students study at universities. Accordingly, the City Information Sheets attach great importance to them without overlooking the other higher education institutions even if it is not possible to list them all here with their specific information.

For more information on the institutions’ welcomes and orientations:
https://www.campusfrance.org/fr/recherche/categorie/grand-est-551