



## DISCOVER YOUR CITY



Campus France will guide  
you through your first steps in  
France and **exploring**  
**Mulhouse, your new home.**

# WELCOME TO MULHOUSE





## YOUR ARRIVAL IN MULHOUSE/

### DIFFERENT WELCOME AND ORIENTATION SYSTEMS FOR STUDENTS

#### ♦ Welcome at the Maison de l'Étudiant for University students

**The Maison de l'Étudiant, the Student Center, is the spot for campus life support services at Université de Haute-Alsace in Mulhouse.**

**Installed in this Maison de l'Étudiant, the BVE or Bureau de la Vie Etudiante (campus life office) is tasked with your welcome and information.**

**Address:** Université de Haute-Alsace, Maison de l'Étudiant, Illberg Campus,  
1 rue Alfred Werner, 68100 Mulhouse.

**Hours:** Monday to Friday, 9am to 12pm and 1:30pm to 5pm.

**Contact:** 03 89 33 60 39 or [bve@uha.fr](mailto:bve@uha.fr)

#### To learn more, consult notably:

- the dedicated international pages on the Université de Haute-Alsace site:

<http://www.uha.fr> > l'international > mobilités > venir étudier à l'uha

- the pages on the work done by the Bureau de la Vie étudiante: <http://www.uha.fr> > la vie universitaire > vie étudiante > bureau de la vie étudiante bve

- la page Facebook du BVE : <https://www.facebook.com/vieetudiante.uha>

**At Université de Haute-Alsace, it's the Bureau de la Vie Etudiante, which supports foreign students in all their administrative processes from the enrollment period through the end of the school year.**

Contact: 03 89 33 60 39 or [bve@uha.fr](mailto:bve@uha.fr)

#### ♦ Welcome and orientation in other institutions

If you are enrolled in another institution, please consult the Campus France website for orientation. The site presents a series of **Information Sheets covering the different higher learning institutions:** <https://www.campusfrance.org> > Students > Documentary resources > Practical information for students and researchers > Reception arrangements in institutions

If you cannot find your school in this list, then go directly to their website.

#### ♦ National Services

- students: [www.etudiant.gouv.fr](http://www.etudiant.gouv.fr)

- doctoral students, researchers:

<http://www.euraxess.fr/fr>



Making you feel at home is a major concern for all French higher education institutions! The **Welcome to France label** is awarded to institutions that fulfil exacting criteria in the way they take care of their international students.



## ACCOMMODATION

#### Finding somewhere to live is not always easy.

Rents are often high, and landlords require financial guarantees (such as a deposit).

Nevertheless, there is a wide range of accommodation on offer: halls of residence that are exclusively reserved for students and managed by the CROUS, student halls and private lodgings, rooms in private homes, flatshares...

**The main thing is to start preparing for this as early as possible, before leaving your home country.**

• **At Maison de l'Étudiant - Université de Haute-Alsace**, home owners regularly post ads that you can consult at any time.

• **The Sémaphore association, the local youth information center**, is a resource which meets the needs for young Mulhouse residents for information and support: <https://www.semaphore.asso.fr/>

#### A FEW TIPS

##### ♦ Short-term housing:

• **The Mulhouse youth hostel**, located in a park at 2km from the city center and managed by the City of Mulhouse.

Address and phone number: 37 rue de l'Illberg, 68200 Mulhouse, 03 89 56 23 62, Tram 2, stop Palais des sports.

Site: <http://www.aubergejeunesse-mulhouse.com/>

• **The Alsace regional sports center** located on the Illberg campus, has 52 rooms with from 1 to 6 beds. Address and phone number: 5 rue des Frères Lumières, 68200 Mulhouse, 03 89 60 54 26, Tram 2, stop Université.

Site: <https://www.tourisme-mulhouse.com> > planifiez > hebergement > centre sportif régional

• **Other types of short-term residences:**

use the search engine at the Mulhouse Tourist Office site which has a list of all types of accommodations: <https://www.tourisme-mulhouse.com> > planifiez > hebergement

♦ **Long-term housing**

• **CLOUS student housing; The Mulhouse CLOUS, Center Local des Œuvres Universitaires, or local center for university works**, is part of the Strasbourg CROUS network, with close to 600 units located in 4 different residences.

Address: 11 rue des frères Lumière, 68200 Mulhouse.

Contact: 03 89 55 72 20.

Hours: Monday to Friday, 9am to 12pm and 1:30pm to 5:30pm.

Site: [www.crous-strasbourg.fr](http://www.crous-strasbourg.fr)

Trouver un logement site:

<https://trouverunlogement.lescrous.fr/>

• **The MGEL-Logement student residences.**

Learn more: <https://www.mgellogement.fr/>

• **Private Housing Platforms**

Numerous student lodgings, managed by private organisms, are also available in Mulhouse.

For example, visit:

- ImmoJeune site:

<https://www.immojeune.com>

- Location-Etudiant site:

<https://www.location-etudiant.fr>

- HousingAnywhere site:

<https://housinganywhere.com/fr/>

• There is also **Lokaviz, a managed by CROUS, which includes a listing of student accommodations in private homes:** <https://www.lokaviz.fr/>

• **Other solutions available on the Campus France site:** [www.campusfrance.org](http://www.campusfrance.org) > Getting organized > Accommodation

♦ **If you need a guarantor to secure your lodging**

Visale is a new and free guarantor system: [www.visale.fr](http://www.visale.fr)

♦ **If you want to file an application for APL funds (Aide Personnalisée au Logement, or personalized housing aid)**

CAF (Caisse des Allocations Familiales) can check

your eligibility: 32 30 or [www.caf.fr](http://www.caf.fr)

♦ **If you need housing adapted to your special needs**

Contact the CROUS Social Services which will take action with your institution.

Some establishments have specialized services for special-needs students (housing assistance and also transportation and tuition).

At University of Université de Haute-Alsace, visit the **Mission Handicap** pages to learn about services available for special needs students:

<https://www.uha.fr> > Vie universitaire > mission-handicap.

Contact: [accueilhandicap@uha.fr](mailto:accueilhandicap@uha.fr) ou 03 89 33 61 64.

## GETTING AROUND MULHOUSE



**You can come to Mulhouse by train, plane, and car.** To learn more, see the City of Mulhouse site which gives detailed information on getting here:

<https://www.mulhouse.fr/decouvrir/tourisme/se-rendre-a-mulhouse/>

**To access the Université de Haute-Alsace campus**, visit the university site which presents all the solutions: <http://www.uha.fr/> > Plan d'accès



**For getting around the city and suburbs, use the public transportation** (bus and tramway) network managed by Soléa for transportation in Mulhouse: <http://www.solea.info/>



**There are Grand-Est regional trains** for getting around the region: <https://www.ter.sncf.com> > grand est  
Buses are also an option for low-cost travel: <https://fr.ouibus.com/> or <https://www.flixbus.fr/>



**For ride-sharing, refer to the collaborative websites:**

- local: <http://covoiturage.solea.info/>  
- national: <https://www.blablacar.fr/>



**For greater independence, rent a bike with Vélocité**, the bicycle rental service for the City of Mulhouse: <http://www.velocite.mulhouse.fr/>

## The CROUS, at your service everywhere

Do you need any help and/or advice, somewhere to eat or to live, a job - or do you just want to find out all there is to know about student life? Then the CROUS is what you need!



The CROUS (Centre Régional des Œuvres Universitaires et Scolaires - Regional Centre of University and School Services) has branches in all major French university towns.

It manages university halls of residence and canteens, allows you to meet social workers, and offers cultural activities and job opportunities.

- If you have Algerian citizenship or you are a student holding a “concours” visa or a visa bearing the mention “carte à solliciter dans les deux mois” (“card to be requested within two months”): your request for a residence permit must be carried out at the Préfecture.

- If you hold a “mineur scolarisé” (“minor in education”) visa and you have since attained your majority, you must request a residence permit directly on the ANEF website or at the *préfecture* of your place of residence within the two months following your attaining the age of legal majority: <https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/>

Please note: if you wish to renew your residence permit or VLS-TS, you must make your request during the third month preceding the date of end of validity of your current residence permit, on the following website: <https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/>

Please refer to the following tutorial for help with this procedure: [https://www.youtube.com/watch?v=-iGha\\_yqN04](https://www.youtube.com/watch?v=-iGha_yqN04)

- Your institution's student support services can assist you in case of any difficulties.

To find out more about your rights and obligations: <https://www.service-public.fr/particuliers/vosdroits/N110>



## PRACTICAL INFORMATION /

### OPENING A BANK ACCOUNT

If you stay in France for more than 3 months, it will be much easier day-to-day if you open a bank account, **online or in one of the bank agencies located in Mulhouse.**

In France, opening a bank account is a right: [www.service-public.fr](http://www.service-public.fr) > Argent > Comptes bancaires > Droit au compte (> Finances > Bank Accounts > Right to Open an Account)

### ACCESSING HEALTHCARE

Accessing healthcare in France is almost free, but you must be insured. **You must therefore be registered with the national health insurance programme.**



## FIRST THINGS FIRST/

### ENROLLMENT IN YOUR INSTITUTION

#### ◆ CVEC

Before you can enroll in your institution, you must download proof of payment of the Contribution Vie Etudiante et de Campus (CVEC) – the student and campus life contribution fee.

- Connect to: <https://cvec.etudiant.gouv.fr/>

- For additional information and special cases: <https://www.campusfrance.org> > Getting Organized > CVEC

#### ◆ Confirm Registration

Take note! Even if you have a pre-registration letter, you are not officially enrolled. You must confirm your enrollment with the institution's Service de la Scolarité (Admissions) as soon as you arrive.

### RESIDENCE PERMITS

#### WHAT YOU NEED TO KNOW

- If you have just arrived in France on a long-term VLS-TS student visa: you must **validate it online as soon as you arrive in France**, on the ANEF (Administration numérique pour les Etrangers en France - Digital Administration for Foreigners in France) website. This validation must be carried out within the three months following your arrival: <https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/>

Please go to the <https://etudiant-etranger.ameli.fr> website to register, understand your rights and to carry out the requisite procedures.

#### Learn more:

<https://www.campusfrance.org> > Getting Organized > Health

**As a student, you can also take advantage of the university medical services.** In these health services where consultations are free, you'll be greeted by a team of doctors, nurses, and social workers who can give personalized advice in terms of health and prevention.

**Within two months of your arrival in France, you must contact, the Service Universitaire de Médecine Préventive et de Promotion de la Santé, the university health center, to schedule a free medical visit.**

Address: Service Universitaire de Médecine Préventive et de Promotion de la Santé (SUMPPS), Maison de l'Étudiant (1st floor), 1 rue Alfred Werner, 68100 Mulhouse.

Hours: Mornings: Monday, Tuesday and Thursday, 8:30am to 12pm. Wednesday, 9am to 12pm.

Afternoons: Monday, Tuesday and Thursday, 1pm to 5pm. Wednesday, 2pm to 5pm. And Friday, 1pm to 4pm.

Contact: 03 89 33 64 47.

Website: <http://www.uha.fr> > La vie universitaire > Social et santé

### TAKING OUT COMPLEMENTARY HEALTH INSURANCE ("MUTUELLE")

**We recommend you take out complementary health insurance in order to cover the totality of your healthcare costs, which are not all covered by the compulsory and free national health insurance programme.**

Please note: options and levels of insurance vary from one insurer to another. In order to choose the complementary insurance that is best adapted to your situation and your budget, you can access more information on a student "mutuelles" price comparison website.

### HOUSING INSURANCE

**In France, housing insurance is mandatory.**

You can sign up for housing insurance called "garantie risques locatifs" - rental risk guarantee - at your bank or a private insurance company. Online subscription is often possible.

## EMERGENCY NUMBERS

**SAMU: Call 15** Emergency Medical Services

**Police emergency: Call 17** in the event of violence, theft, robbery.

**Fire Department: Call 18**, in the event of fire, gas leak, water damage, natural catastrophe, or traffic accident.

**Call 112:** European emergency services number that's accessible from anywhere in the European Union in addition to the French numbers above.

## LEARNING FRENCH

Learning French is an opportunity that's not to be missed! Find what works best for you:

- by consulting the Campus France site or the Français Langue Etrangère (FLE) - French as a foreign language - centers and universities which offer courses at all levels year-round:

<http://ecolesdete.campusfrance.org>

- by asking in your institution, at city hall, or in your host city's Maison des Associations - community centers.

## FINDING A JOB OR WORK EXPERIENCE PLACEMENT

**It is important that you have sufficient financial resources to come and study in France.**

Working in France as a foreign student is possible within limits, namely for a maximum duration of 964 hours per year. This can therefore only be a way of earning **supplementary funds**.

Please note: to work in France, if you are not a citizen of the European Union, you must hold a valid **student residence permit**.

**To help you find a job or work experience placement, 3 addresses:**

- le **Sémaphore** the local youth information center, posts classified ads and offers tips and advice: <https://www.semaphore.asso.fr>

- the **Bureau d'Aide à l'Insertion Professionnelle et des Stages** of **Université de Haute-Alsace** can assist you in your search for work placements or jobs: <https://www.uha.fr> > Insertion-professionnelle > Stages et emplois

- the **Jobaviz website, run by the CROUS**, can help you find a student job compatible with your studies: <https://www.jobaviz.fr>



## THINGS TO DO IN MULHOUSE /

### TAKE UP A SPORT

In your institution, contact the Service des Sports for free access to sports facilities.

**At Université de Haute-Alsace**, the Service Universitaire des Activités Physiques et Sportives (SUAPS), or university department for physical and sports activities presents a large selection of physical and sports activities, both supervised and non: <https://www.uha.fr> > Vie universitaire > Sport

**In Mulhouse**, you can also find a free sports activity among the sports disciplines offered by the city: <https://www.mulhouse.fr> > Bouger

### BE ACTIVE

Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations. To learn more, check with your school (Service de la vie étudiante, Student Services) or visit the following sites: [www.animafac.net](http://www.animafac.net) or [www.letudiant.fr](http://www.letudiant.fr)

**CLOUS de Mulhouse** regularly organizes events intended for students.

For more information, email [vieetudiante.clous@crous-strasbourg.fr](mailto:vieetudiante.clous@crous-strasbourg.fr) and to to Facebook.com/crous.de.strasbourg

**At Université de Haute-Alsace**, the BVE supports the actions of all student associations and organizes events year-round: <https://www.uha.fr> > Vie universitaire > Vie étudiante

### CULTURE AND NIGHTLIFE

Mulhouse offers many ways to cultivate yourself or party. Movie theaters, concerts, theaters, exhibitions, and festivals are on the program and most of the time, at reduced cost for students.

For more information, check out the City of Mulhouse **M+** site: <http://www.mplusinfo.fr/>

At Université de Haute-Alsace, the Service Universitaire de l'Action Culturelle (SUAC), or the university department for cultural action, offers privileged access to over 80 cultural structures, at preferential rates, with the **Culture card**:

<https://www.uha.fr> > Vie universitaire > Culture

**For entertainment or to pick up some culture**, you can choose from:

3 multiplex movie theaters (student rates, rewards card) including an arthouse theater, the Bel Air.

- 12 major museums including numerous technical museums: automotive, train, motorcycle, electricity,

textile printing (the largest center for textile images in the world).

- a dozen performance halls including Noumatrouff, a reference venue in contemporary music.

- a dozen book stores, including an institution, Librairie Bisey, opened in 1908.

- a network of 7 municipal multimedia libraries found throughout the city neighborhoods. Learn more:

<https://www.mulhouse.fr/fr/bibliotheques-mediatheques/>

In Mulhouse, for going out or staying abreast of events, read **the two regional daily newspapers, L'Alsace and Dernières Nouvelles d'Alsace (DNA)**, available in newsstands or on the Internet:

- <https://www.lalsace.fr>

- <https://www.dna.fr/mulhouse>

You can also check out the **cultural agenda** of the Mulhouse Tourist Office:

<https://www.tourisme-mulhouse.com/>



## TOP ATTRACTIONS /

**Since 2008, Mulhouse bears the label "Ville d'art et d'histoire", a city of art and history.**

- the historic center with its old streets and houses.
- The Place de la Réunion, the well-named square where all the locals get together in summer on the café terraces and in winter for the Christmas market.
- City of the Automobile, the largest automobile museum in the world (reduced rates).
- the Mulhouse Historic Museum, located in the former City Hall (16<sup>th</sup> century), the history of Mulhouse and its region over the centuries (reduced rates).
- City of the Train, the largest railroad museum in Europe.
- **Street Art** in Mulhouse, old painted walls with contemporary creations, art takes to the streets!
- Electropolis, the Electricity Museum, where the history of electricity is rolled out from days of yore to present-day.
- Mulhouse Zoo and Botanical Gardens, 1,200 animals over 25 hectares of green.

For more information, consult the Mulhouse Tourist Office website:

<https://www.tourisme-mulhouse.com/>



## IMPORTANT ANNUAL EVENTS /

### JANUARY

- Les Vagamondes, a festival dedicated to cultures of the South (performances, meetings and round tables, screenings and exhibitions, at reduced rates).

### MARCH

- Mulhouse Carnaval, thousands of *carnavaliers* or carnival goers from all over France and also Germany and Switzerland for a attend this popular festival.

### MAY

- The Nuit Européenne des Musées (European Museum Night), an occasion to visit museums differently (and for free).

### JUNE

- Fête de la Musique: Music everywhere in town (free concerts).
- **Le Chipo'Zik**, a major music festival organized by the students on the Illberg campus.

### JULY

- Scènes de Rue, over 20 artistic companies over 4 days in the city streets.

### SEPTEMBER

- **Student Information Days**, multi-service desks are set up throughout the month and on different university sites in Mulhouse and Colmar, to provide information for students (culture, sports, orientation, student life, associations, partners).
- Les Journées du Patrimoine (heritage days), free visits of cultural venues.

### OCTOBER

- **Fête de la Science** in the University laboratories.
- Folie'Flore, spread across 10,000m<sup>2</sup>, a succession of gardens staged in spectacular ways.

### DECEMBER

- Christmas in Mulhouse, like other cities in Alsace, numerous events throughout the month of December (market, concerts, exhibitions).

#### Learn more:

<http://www.mplusinfo.fr/sortir-a-mulhouse/>



**& SHARE**  
**PARTICIPATE**

To stay informed and attuned to others and the world, to share and dialogue with students, follow **social media** where Campus France has an especially strong presence!

*Don't forget to join the **France Alumni** network to take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.*



# THINGS TO KNOW

## MULHOUSE,

SEAT OF THE  
HAUT-RHIN  
DEPARTMENT,  
one of 10 departments  
which make up the  
Grand-Est Region, and  
the 4<sup>th</sup> largest city in the  
Region

## GRAND-EST REGION,

4<sup>th</sup> FRENCH  
REGION in terms of  
hosting foreign  
students  
(28,000 international  
students)

Mulhouse greater metropolitan area:

**250,000** residents

City of Mulhouse:

**108,000** residents

**42%** of the population is under 30 years old



Université de Haute-Alsace

**11,000**

students in Mulhouse and in Colmar  
including 16% international students of  
95 nationalities.

Université de Haute-Alsace:

**13** doctoral  
laboratories, 7 doctoral  
schools, 280 doctoral  
students (56% foreign nationals)



**MULHOUSE,** IS RANKED AS ONE OF THE FRENCH CITIES WHERE  
IT'S GOOD TO LIVE AND STUDY (awarded by L'Étudiant Magazine)

Most of the information presented in the Campus France City Information Sheets concerns all international students regardless of their institution.

In France, in each of the host cities, most foreign students study at universities. Accordingly, the City Information Sheets attach great importance to them without overlooking the other higher education institutions even if it is not possible to list them all here with their specific information.

For more information on the institutions' welcomes and orientations:  
<https://www.campusfrance.org/fr/recherche/categorie/grand-est-551>

CAMPUS FRANCE

28 rue de la Grange aux Belles, 75010 PARIS - 01 40 40 58 58 - [www.campusfrance.org](http://www.campusfrance.org)