Campus France will guide you through your first steps in France and exploring Mulhouse, your new home.
DIFFERENT WELCOME AND ORIENTATION SYSTEMS FOR STUDENTS

Welcome at the Maison de l’Étudiant for University students

The Maison de l’Étudiant, the Student Center, is the spot for campus life support services at Université de Haute-Alsace in Mulhouse. Installed in this Maison de l’Étudiant, the BVE or Bureau de la Vie Etudiante (campus life office) is tasked with your welcome and information. The BVE is your one-stop desk to process filing of requests and renewals for residence permits. It works closely with the Haut-Rhin Prefecture.

Address: Université de Haute-Alsace, Maison de l’Étudiant, Illberg Campus, 1 rue Alfred Werner, 68100 Mulhouse.

Hours: Monday to Friday, 9am to 12pm and 1:30pm to 5pm.

Contact: 03 89 33 60 39 or bve@uha.fr

To learn more, consult notably:
- the dedicated international pages on the Université de Haute-Alsace site: http://www.uha.fr > l’international > mobilités > venir étudier à l’uha
- the pages on the Bureau de la Vie Etudiante tasks: http://www.uha.fr > la vie universitaire > vie etudiante > bureau de la vie etudiante bve

At Université de Haute-Alsace, it’s the Bureau de la Vie Etudiante, which supports foreign students in all their administrative processes from the enrollment period through the end of the school year.

Contact: 03 89 33 60 39 or bve@uha.fr

Welcome and orientation in other institutions

If you are enrolled in another institution, please consult the Campus France website for orientation. The site presents a series of Information Sheets covering the different higher learning institutions: https://www.campusfrance.org > Students > Documentary resources > Practical information for students and researchers > Reception arrangements in institutions

If you cannot find your school in this list, then go directly to their website.

National Services

- students: www.etudiant.gouv.fr
- doctoral students, researchers: http://www.euraxess.fr/fr

HOUSING IN MULHOUSE /

There are numerous solutions for housing in Mulhouse: Student-only accommodations managed by CROUS, student housing and private residences, and rooms in private homes. Most important is to take care of this as early as possible and before your arrival.

- At Maison de l’Étudiant - Université de Haute-Alsace, home owners regularly post ads that you can consult at any time.
- The Sémaphore association, the local youth information center, is a resource which meets the needs for young Mulhouse residents for information and support: https://www.semaphore.asso.fr/

A FEW TIPS

Short-term housing:

- The Mulhouse youth hostel, located in a park at 2km from the city center and managed by the City of Mulhouse. Address and phone number: 37 rue de l’Illberg, 68200 Mulhouse, 03 89 56 23 62, Tram 2, stop Palais des sports. Site: http://www.aubergejeunesse-mulhouse.com/
- The Alsace regional sports center located on the Illberg campus, has 52 rooms with from 1 to 6 beds. Address and phone number: 5 rue des Frères Lumières, 68200 Mulhouse, 03 89 60 54 26, Tram 2, stop Université. Site: https://www.tourisme-mulhouse.com > planifiez > logements > centre sportif régional
• Other types of short-term residences: use the search engine at the Mulhouse Tourist Office site which has a list of all types of accommodations: https://www.tourisme-mulhouse.com > planifiez > hebergement

◆ Long-term housing

• CLOUS student housing; The Mulhouse CLOUS, Center Local des Œuvres Universitaires, or local center for university works, is part of the Strasbourg CROUS network, with close to 600 units located in 4 different residences. Address: 11 rue des frères Lumière, 68200 Mulhouse. Contact: 03 89 55 72 20. Hours: Monday to Friday, 9am to 12pm and 1:30pm to 5:30pm. Site: www.crous-strasbourg.fr Trouver un logement site: https://trouverunlogement.lescrous.fr/

On campus, the CROUS is also responsible for all low-cost food services (university restaurants, cafeterias, food-trucks, etc.)

• The MGEL-Logement student residences. Learn more: https://www.mgellogement.fr/

• Private Housing Platforms
Numerous student lodgings, managed by private organisms, are also available in Mulhouse. For example, visit:
- ImmoJeune site: https://www.immojeune.com
- Location-Etudiant site: https://www.location-etudiant.fr
- HousingAnywhere site: https://housinganywhere.com/fr/

• There is also Lokaviz, a managed by CROUS, which includes a listing of student accommodations in private homes: https://www.lokaviz.fr/

• Other solutions available on the Campus France site: www.campusfrance.org > Getting organized > Accommodation

◆ If you need housing adapted to your special needs
Contact the CROUS Social Services which will take action with your institution.
Some establishments have specialized services for special-needs students (housing assistance and also transportation and tuition).

At University of Université de Haute-Alsace, visit the Mission Handicap pages to learn about services available for special needs students: https://www.uha.fr > la formation > etudier a l’universite > demarches > mission-handicap Contact: accueilhandicap@uha.fr ou 03 89 33 61 64.

GETTING AROUND MULHOUSE

You can come to Mulhouse by train, plane, and car. To learn more, see the City of Mulhouse site which gives detailed information on getting here: https://www.mulhouse.fr/decouvrir/tourisme/se-rendre-a-mulhouse/

To access the Université de Haute-Alsace campus, visit the university site which presents all the solutions: http://www.uha.fr > Plan d’accès

For getting around the city and suburbs, use the public transportation (bus and tramway) network managed by Soléa for transportation in Mulhouse: http://www.solea.info/

There are Grand-Est regional trains for getting around the region: https://www.ter.sncf.com > grand est Buses are also an option for low-cost travel: https://fr.ouibus.com/ or https://www.flixbus.fr/

For ride-sharing, refer to the collaborative websites:
- local: http://covoiturage.solea.info/
- national: https://www.blablacar.fr/

For greater independence, rent a bike with Vélocité, the bicycle rental service for the City of Mulhouse: http://www.velocite.mulhouse.fr/
ENROLLMENT IN YOUR INSTITUTION

◆ CVEC
Before you can enroll in your institution, you must download proof of payment of the Contribution Vie Etudiante et de Campus (CVEC) – the student and campus life contribution fee.
- Connect to: https://cvec.etudiant.gouv.fr/
- For additional information and special cases: https://www.campusfrance.org > Getting Organized > CVEC

◆ Confirm Registration
Take note! Even if you have a pre-registration letter, you are not officially enrolled. You must confirm your enrollment with the institution’s Service de la Scolarité (Admissions) as soon as you arrive.

RESIDENCE PERMIT (TITRE DE SÉJOUR)

◆ Information
- At the Bureau de la Vie Étudiante (BVE), located in the Université de Haute-Alsace Maison de l’Étudiant which processes first-time applications or renewals of residence permits, in collaboration with the Haut-Rhin Prefecture.
  Address and phone number: BVE, Illberg Campus, 1 rue Alfred Werner, 68200 Mulhouse, 03 89 33 60 39.
  Learn more on the BVE site http://www.uha.fr > la vie universitaire > vie etudiante > bureau de la vie etudiante bve
- At the Haut-Rhin Prefecture (located in Colmar, at 40km from Mulhouse).
  Address: Préfecture, 11 avenue de la République, 68000 Colmar.
  Hours: Monday to Friday, 8:15am to 12pm and 1:30pm to 4pm, by appointment only.
  Contact: 03 89 29 20 00 and for appointments: http://www.haut-rhin.gouv.fr > Prendre un rendez vous en ligne
  Site: http://www.haut-rhin.gouv.fr/
- Learn more about your rights and obligations: www.service-public.fr > Etranger > Titre de séjour et document de circulation

GOOD TO KNOW
- If you arrive in France with a VLS-TS long-term student visa: You must validate it online within three months of your arrival in France at: https://administration-etrangers-en-france.interieur.gouv.fr
- If you are an Algerian national or a student with a “concours” (tests) visa or a “mineur scolarisé” (enrolled minor) visa or a visa with the indication “carte à solliciter dans les deux mois” (residence permit to be requested within 2 months of entry): Depending on your campus, your residence permit application is made at the Préfecture or with the Service des Relations Internationales at your campus.
- Take note: To renew your residence permit, you must apply within two months prior to its expiration date.

OPENING A BANK ACCOUNT

If you stay in France for more than 3 months, it will be much easier day-to-day if you open a bank account, online or in one of the 70 bank agencies located in Mulhouse.

In France, opening a bank account is a right: www.service-public.fr > Argent > Comptes bancaires> Droit au compte (> Finances > Bank Accounts > Right to Open an Account)

HEALTHCARE

In France, receiving medical treatment is practically free but you must be insured. Accordingly, signing up for medical insurance is mandatory.

Connect to the https://etudiant-etranger.ameli.fr site to register, to understand your rights, and to take the necessary steps.

Learn more: https://www.campusfrance.org > Getting Organized > Health
As a student, you can also take advantage of the university medical services. In these health services where consultations are free, you’ll be greeted by a team of doctors, nurses, and social workers who can give personalized advice in terms of health and prevention.

Within two months of your arrival in France, you must contact, the Service Universitaire de Médecine Préventive et de Promotion de la Santé, the university health center, to schedule a free medical visit.

Address: Service Universitaire de Médecine Préventive et de Promotion de la Santé (SUMPPS), Maison de l’Etudiant (1st floor), 1 rue Alfred Werner, 68100 Mulhouse.

Hours: Mornings: Monday, Tuesday and Thursday, 8:30am to 12pm. Wednesday, 9am to 12pm. Afternoons: Monday, Tuesday and Thursday, 1pm to 5pm. Wednesday, 2pm to 5pm. And Friday, 1pm to 4pm.

Contact: 03 89 33 64 47.
Website: http://www.uha.fr > La vie universitaire > Social et santé

ADDITIONAL HEALTH INSURANCE
You can also sign up for top-up insurance which will cover all health expenses not covered by the free and compulsory health insurance.

Take note: The plans and coverage levels differ from one company to another. To choose a top-up insurance policy which meets your needs and your budget, you can compare student health insurance plans on the Internet.

HOUSING INSURANCE
In France, housing insurance is mandatory.
You can sign up for housing insurance called “garantie risques locatifs” - rental risk guarantee - at your bank or a private insurance company. Online subscription is often possible.

LEARNING FRENCH
Learning French is an opportunity that’s not to be missed! Find what works best for you:
- by consulting the Campus France site or the Français Langue Etrangère (FLE) - French as a foreign language - centers and universities which offer courses at all levels year-round: http://ecolesdete.campusfrance.org
- by asking in your institution, at city hall, or in your host city’s Maison des Associations - community centers.

FINDING A JOB OR AN INTERNSHIP
3 addresses:
- le Sémaphore the local youth information center, posts classified ads and offers tips and advice: https://www.semaphore.asso.fr
- the Université de Haute-Alsace Bureau de la Vie Etudiante (BVE), regularly posts classified ads for jobs and internships on a dedicated platform: https://e-services.uha.fr/fr/index.html
- the Jobaviz website, run by the CROUS, can help you find a student job compatible with your studies: https://www.jobaviz.fr

EMERGENCY NUMBERS
SAMU: Call 15 Emergency Medical Services
Police emergency: Call 17 in the event of violence, theft, robbery.
Fire Department: Call 18, in the event of fire, gas leak, water damage, natural catastrophe, or traffic accident.
Call 112: European emergency services number that’s accessible from anywhere in the European Union in addition to the French numbers above.
THINGS TO DO IN MULHOUSE /

TAKE UP A SPORT
In your institution, contact the Service des Sports for free access to sports facilities. At Université de Haute-Alsace, the Service Universitaire des Activités Physiques et Sportives (SUAPS), or university department for physical and sports activities presents a large selection of physical and sports activities, both supervised and non:
https://www.uha.fr > La vie universitaire > Sports

In Mulhouse, you can also find a free sports activity among the sports disciplines offered by the city:
https://www.mulhouse.fr > Bouger

BE ACTIVE
Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations. To learn more, check with your school (Service de la vie étudiante, Student Services) or visit the following sites: www.animafac.net or www.letudiant.fr

CLOUS de Mulhouse regularly organizes events intended for students. For more information, email vieetudiante.claus@crous-strasbourg.fr and to to Facebook.com/crous.de.strasbourg

At Université de Haute-Alsace, the BVE supports the actions of all student associations and organizes events year-round: http://www.uha.fr > la vie universitaire > vie-etudiante > bureau-de-la-vie-etudiante

GAINING CULTURE AND PARTYING
Mulhouse offers many ways to cultivate yourself or party. Movie theaters, concerts, theaters, exhibitions, and festivals are on the program and most of the time, at reduced cost for students. For more information, check out the City of Mulhouse M+ site: http://www.mplusinfo.fr/

At Université de Haute-Alsace, the Service Universitaire de l’Action Culturelle (SUAC), or the university department for cultural action, offers privileged access to over 80 cultural structures, at preferential rates, with the Culture card: http://www.culture.uha.fr/

For entertainment or to pick up some culture, you can choose from:
3 multiplex movie theaters (student rates, rewards card) including an arthouse theater, the Bel Air.
- 12 major museums including numerous technical museums: automotive, train, motorcycle, electricity, textile printing (the largest center for textile images in the world).
- a dozen performance halls including Noumatrouff, a reference venue in contemporary music.
- a dozen book stores, including an institution, Librairie Bisey, opened in 1908.
- a network of 7 municipal multimedia libraries found throughout the city neighborhoods. Learn more:
https://www.mulhouse.fr/fr/bibliotheques-mediatheques/

In Mulhouse, for going out or staying abreast of events, read the two regional daily newspapers, L’Alsace and Dernières Nouvelles d’Alsace (DNA), available in newsstands or on the Internet:
- https://www.dna.fr/mulhouse

You can also check out the cultural agenda of the Mulhouse Tourist Office:
https://www.tourisme-mulhouse.com/

TOP ATTRACTIONS /

Since 2008, Mulhouse bears the label “Ville d’art et d’histoire”, a city of art and history.
• the historic center with its old streets and houses.
• The Place de la Réunion, the well-named square where all the locals get together in summer on the café terraces and in winter for the Christmas market.
• City of the Automobile, the largest automobile museum in the world (reduced rates).
• the Mulhouse Historic Museum, located in the former City Hall (16th century), the history of Mulhouse and its region over the centuries (reduced rates).
• City of the Train, the largest railroad museum in Europe.
• Street Art in Mulhouse, old painted walls with contemporary creations, art takes to the streets!
• Electropolis, the Electricity Museum, where the history of electricity is rolled out from days of yore to present-day.
• Mulhouse Zoo and Botanical Gardens, 1,200 animals over 25 hectares of green.
For more information, consult the Mulhouse Tourist Office website: https://www.tourisme-mulhouse.com/

IMPORTANT ANNUAL EVENTS /

JANUARY
• Les Vagamondes, a festival dedicated to cultures of the South (performances, meetings and round tables, screenings and exhibitions, at reduced rates).

MARCH
• Mulhouse Carnaval, thousands of carnavaliers or carnaval goers from all over France and also Germany and Switzerland for a attend this popular festival.

MAY
• The Nuit Européenne des Musées (European Museum Night), an occasion to visit museums differently (and for free).

JUNE
• Fête de la Musique: Music everywhere in town (free concerts).
• Le Chipo’Zik, a major music festival organized by the students on the Illberg campus.

JULY
• Scènes de Rue, over 20 artistic companies over 4 days in the city streets.

SEPTEMBER
• Les Journées du Patrimoine (heritage days), free visits of cultural venues.

OCTOBER
• Fête de la Science in the University laboratories.
• Folie’Flore, spread across 10,000m², a succession of gardens staged in spectacular ways.

DECEMBER
• Christmas in Mulhouse, like other cities in Alsace, numerous events throughout the month of December (market, concerts, exhibitions).
Learn more: http://www.mplusinfo.fr/sortir-a-mulhouse/

To stay informed and attuned to others and the world, to share and dialogue with students, follow social media where Campus France has an especially strong presence!
Don’t forget to join the France Alumni network to take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.
THINGS TO KNOW

MULHOUSE, SEAT OF THE HAUT-RHIN DEPARTMENT, one of 10 departments which make up the Grand-Est Region, and the 4th largest city in the Region

MULHOUSE, IS RANKED AS ONE OF THE FRENCH CITIES WHERE IT’S GOOD TO LIVE AND STUDY (awarded by L’Étudiant Magazine)

Mulhouse: 110,000 residents (280,000 residents within the urban area)
35% of the population is under 30 years of age

GRAND-EST REGION, 4th FRENCH REGION in terms of hosting foreign students (28,000 international students)

Université de Haute-Alsace

11,000 students in Mulhouse and in Colmar including 18% international students of 93 nationalities.

Université de Haute-Alsace:

13 doctoral laboratories, 6 doctoral schools, 280 doctoral students (60% foreign nationals)

Most of the information presented in the Campus France City Information Sheets concerns all international students regardless of their institution.

In France, in each of the host cities, most foreign students study at universities. Accordingly, the City Information Sheets attach great importance to them without overlooking the other higher education institutions even if it is not possible to list them all here with their specific information.

For more information on the institutions’ welcomes and orientations:
https://www.campusfrance.org/fr/recherche/categorie/grand-est-551