Campus France will guide you through your first steps in France and exploring Strasbourg, your new home.
YOUR ARRIVAL IN STRASBOURG /

The University of Strasbourg and the Eurometropolis of Strasbourg will guide and accompany you upon your arrival in Strasbourg by organizing the Agora de Rentrée, a one stop welcome desk for all your administrative procedures.

In September, a start of the year agora bringing together all students is organised at Université de Strasbourg by the university’s Service de la vie universitaire (University Life Office).

At the same time, a multi-service desk is available to help you deal with all your administrative procedures.

The university’s various departments will also be available to answer all your questions.

To find out more, please visit:
- https://bienvenue.unistra.fr > les événements
- https://bienvenue.unistra.fr > le guichet multi-services

If you require information or an interlocutor during the academic year, please do not hesitate to contact the Campus Life Service Welcome Office.

Contact: svu-accueil@unistra.fr

◆ International Relations Department Direction
Address: Maison universitaire internationale, rez-de-chaussée du bâtiment, 11 presqu’île André Malraux, 67100 Strasbourg.
Contact: dri-contact@unistra.fr

For more information on the welcome service of the university:
- download the international students’ Welcome guide (available in English and French). It contains essential information to prepare your arrival in Strasbourg
  https://www.unistra.fr/guide-welcome

◆ Buddy System
Other devices:
- Buddy System: https://strasbourg.esnfrance.org/
- Club of Young Ambassadors of Alsace, if you are foreign master’s students of the Programme Grande Ecole (ENA, ITIRI, EM, ENGEES, HEAR, INSA, ENSAS, ECPM, IEP, Telecom Physique and Alliance Française):
  http://www.jeunesambassadeurs-alsace.com

Information and registration at the International Relations Department of your establishment.

◆ Welcome and Orientation in other institutions
If you are enrolled in another institution, please consult the Campus France website for orientation. The site presents a series of Information Sheets covering the different higher learning institutions:
  https://www.campusfrance.org > Students > Documentary resources > Practical information for students and researchers > Reception arrangements in institutions

If you cannot find your school in this list, then go directly to their website.

◆ National Services
- students: www.etudiant.gouv.fr
- doctoral students, researchers: http://www.euraxess.fr/fr

Making you feel at home is a major concern for all French higher education institutions! The Welcome to France label is awarded to institutions that fulfil exacting criteria in the way they take care of their international students.

◆ The Maison Universitaire Internationale
Launched in 2016, the International University House (MUI) is the emblematic place of reception of international students. The strong support of local authorities in this project shows the territory’s commitment for the international visibility of the University of Strasbourg.

The MUI brings together the various central services that cater to the university’s international population:
- the Mobility and Welcome to France departments of the Direction des relations internationales;
- the Euraxess Centre;
- the Campus Life Service Welcome Office for international students;
- the Welcome Office for refugees.

Adress: 11 Presqu’île André-Malraux, 67100 Strasbourg
Contact: mui-info@unistra.fr
Website: https://www.unistra.fr > étudiant/chercheur étrangers > la Maison universitaire internationale

Buddy System
Other devices:
- Buddy System: https://strasbourg.esnfrance.org/
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Finding somewhere to live is not always easy. Rents are often high, and landlords require financial guarantees (such as a deposit). Nevertheless, there is a wide range of accommodation on offer: halls of residence that are exclusively reserved for students and managed by the CROUS, student halls and private lodgings, rooms in private homes, flats/shares...

The main thing is to start preparing for this as early as possible, before leaving your home country.

Learn more:
- go to the Logement de Université de Strasbourg section which has several sections about accommodations for international students: http://www.unistra.fr > vie des campus > hébergement
- contact info-logement@unistra.fr to receive the housing guide for international students, Guide du Logement des Étudiants Internationaux, and receive preferential rates.
- please refer to the Strasbourg aime ses étudiants website, which offers a map of student accommodation in the area: https://www.strasbourgainmesesetudiants.eu/logement

A FEW TIPS

❖ Short-term housing
- Le Ciarus, youth hostel in the city center. Address and phone number: 7 Rue Finkmatt, 67000 Strasbourg, 03 88 15 27 88. Site: http://www.ciarus.com/fr/
- Hotels and aparthotels: See the Strasbourg Visitor Center Tourist Office website: http://www.otstrasbourg.fr > séjourner > se loger

❖ Long-term housing
- The Strasbourg CROUS (Centre Régional des Œuvres Universitaires - Regional Center for University Services) for student housing. Address: 1 quai du Maire Dietrich, 67000 Strasbourg. Hours: Monday to Friday, 9am to 12pm and 1pm to 4pm. Contact: 03 88 21 28 00. Site: http://www.crous-strasbourg.fr/

The website Trouver un logement: https://trouverunlogement.lescrous.fr/

❖ The University's Student Accommodation:
- For students
  The International University House hall of residence offers 170 studio flats that are reserved for international students: https://www.amitel.eu > Our Properties > International University House
- For doctoral students
  The European Doctoral College hall of residence offers 100 studio flats that are reserved in priority for doctoral students who are members of the European Doctoral College and doctoral students, and then for post-doctoral and visiting researchers: https://www.unistra.fr > Campus Life> Accommodation> I am a PhD student
- For professors, researchers or post-doctoral students
  The Villa Arconati Visconti, where accommodation can be booked via individual research units, research...
laboratories, or research institutes: https://www.unistra.fr > vie des campus > hébergement > post-doctorants et enseignants-chercheurs

**Private Housing Platforms:**
Some of the private institutions in Strasbourg are members of Studapart, a private housing platform: https://www.studapart.com/fr

Also see the following sites:
- https://www.adele.org/
- https://www.immojeune.com/
- https://www.location-etudiant.fr/
- https://housinganywhere.com/fr/

Strasbourg has many **privately managed student residences**, often close to campuses, such as:
- MGEL Logement: https://www.mgellogement.fr > nos résidences étudiantes
- Estudines: https://www.estudines.com
- Amitel: https://www.amitel.eu/

There is also a **site managed by the CROUS, Lokaviz, which includes a listing of student accommodations in private homes:** [https://www.lokaviz.fr/](https://www.lokaviz.fr/)

**Shared Leases:** consult La Carte des Colocs, a national site for shared leases that’s free and simple to use: [https://www.lacartedescolocs.fr/](https://www.lacartedescolocs.fr/)

**Other solutions available on the Campus France site:** [www.campusfrance.org > Getting Organized > Accommodation](https://www.campusfrance.org)

- **If you need a guarantor to secure your lodging**
  - Visale is a new and free guarantor system: [www.visale.fr](https://www.visale.fr)
- **If you want to file an application for APL funds (Aide Personnalisée au Logement, or personalized housing aid),**
  - CAF (Caisse des Allocations Familiales) can check your eligibility: 32 30 or [www.caf.fr](https://www.caf.fr)
- **If you need housing adapted to your special needs**
  - Contact the CROUS Social Services which will take action with your institution.
  - Some establishments have specialized services for students with disabilities (assistance for housing, and also transportation and tuition).

At Université de Strasbourg, the Service de la Vie Universitaire - Mission handicap assists students with special needs (welcome, advice, and adapted study programs): [https://www.unistra.fr > vie des campus > accompagnement du handicap > mission handicap](https://www.unistra.fr/)

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**FIRST THINGS FIRST /**

**ENROLLMENT IN YOUR INSTITUTION**

- **CVEC**
  - Before you can enroll in your institution, you must download proof of payment of the Contribution Vie Etudiante et de Campus (CVEC) – the student and campus life contribution fee.
  - Log in at: [https://cvec.etudiant.gouv.fr/](https://cvec.etudiant.gouv.fr/)
  - For additional information and special cases: [www.campusfrance.org > s’organiser > CVEC](https://www.campusfrance.org/)

- **Confirm Registration**
  - Take note! Even if you have a pre-registration letter, you are not officially enrolled. You must confirm your enrollment with the institution’s Service de la Scolarité (Admissions) as soon as you arrive.

**RESIDENCE PERMITS**

**WHAT YOU NEED TO KNOW**

- **If you have just arrived in France on a long-term VLS-TS student visa:** you must validate it online as soon as you arrive in France, on the ANEF (Administration numérique pour les Etrangers en France - Digital Administration for Foreigners in France) website. This validation must be carried out within the three months following your arrival: [https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/](https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/)

- **If you have Algerian citizenship or you are a student holding a “concours” visa or a visa bearing the mention “carte à solliciter dans les deux mois” (“card to be requested within two
Your institution's student support services can assist you in case of any difficulties.

To find out more about your rights and obligations:
https://www.service-public.fr/particuliers/vosdroits/N110

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PRACTICAL INFORMATION /

OPENING A BANK ACCOUNT

If you stay in France for more than 3 months, it will be much easier day-to-day if you open a bank account, online or in one of the bank agencies located in Strasbourg.

In France, opening a bank account is a right:
www.service-public.fr > Argent > Comptes bancaires > Droit au compte (> Finances > Bank Accounts > Right to Open an Account)

ACCESSING HEALTHCARE

Accessing healthcare in France is almost free, but you must be insured. You must therefore be registered with the national health insurance programme.

Please go to the
https://etudiant-etranger.ameli.fr website to register, understand your rights and to carry out the requisite procedures.

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LEARNING FRENCH

Learning French is an opportunity that's not to be missed! Find what works best for you:
- by consulting the Campus France site or the

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EMERGENCY NUMBERS

SAMU: Call 15 Emergency Medical Services
Police emergency: Call 17 in the event of violence, theft, robbery.
Fire Department: Call 18 in the event of fire, gas leak, water damage, natural catastrophe, or traffic accident.
Call 112: European emergency services number that's accessible from anywhere in the European Union in addition to the French numbers above.

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TAKING OUT COMPLEMENTARY HEALTH INSURANCE (“MUTUELLE”)

We recommend you take out complementary health insurance in order to cover the totality of your healthcare costs, which are not all covered by the compulsory and free national health insurance programme.

Please note: options and levels of insurance vary from one insurer to another. In order to choose the complementary insurance that is best adapted to your situation and your budget, you can access more information on a student “mutuelles” price comparison website.

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This is the case at Université de Strasbourg which has a health center, the Service de Santé Universitaire (SSU).
Address: 6 rue de Palerme, 67000 Strasbourg.
Hours: Monday to Friday, 8:30am to 5:30pm.
Contact: 03 68 85 50 24
or sante.etudiants@unistra.fr
Site: http://sante.unistra.fr/html/

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HOUSING INSURANCE

In France, housing insurance is mandatory.
You can sign up for housing insurance called “garantie risques locatifs” - rental risk guarantee - at your bank or a private insurance company. Online subscription is often possible.

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months”): your request for a residence permit must be carried out at the Préfecture.

• If you hold a “mineur scolarisé” (“minor in education”) visa and you have since attained your majority, you must request a residence permit directly on the ANEF website or at the préfecture of your place of residence within the two months following your attaining the age of legal majority: https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/

Please note: if you wish to renew your residence permit or VLS-TS, you must make your request during the third month preceding the date of end of validity of your current residence permit, on the following website: https://administration-etrangers-en-france.interieur.gouv.fr/particuliers/#/

Please refer to the following tutorial for help with this procedure: https://www.youtube.com/watch?v=-iGha_yqN04

Learn more:
https://www.campusfrance.org > Getting Organized > Health

As a student, you can also take advantage of the university medical services. In these health centers where consultations are free, you’ll be greeted by a team of doctors, nurses, and social workers who can give personalized advice in terms of health and prevention.

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Your institution’s student support services can assist you in case of any difficulties.

To find out more about your rights and obligations:
https://www.service-public.fr/particuliers/vosdroits/N110
Français Langue Étrangère (FLE) - French as a foreign language - centers and universities which offer courses at all levels year-round:  
http://ecolesdete.campusfrance.org  
- by asking in your institution, at city hall, or in your host city's Maison des Associations - community centers.

**FINDING A JOB OR WORK EXPERIENCE PLACEMENT**

*It is important that you have sufficient financial resources to come and study in France.*

Working in France as a foreign student is possible within limits, namely for a maximum duration of 964 hours per year. This can therefore only be a way of earning supplementary funds.  
Please note: to work in France, if you are not a citizen of the European Union, you must hold a valid student residence permit.

To help you find a job or work experience placement, 3 addresses:  
- CRIJ d'Alsace (Centre Régional d'Information Jeunesse), the youth information center, provides a platform for job offers and internships:  
http://www.crij-alsace.fr/  
- Service de la Vie Universitaire - Université de Strasbourg has postings for student jobs, civic and volunteer services on its site:  
unistra.fr > vie des campus > jobs étudiants  
- the Jobaviz website, run by the CROUS, can help you find a student job compatible with your studies:  
https://www.jobaviz.fr/

**THINGS TO DO IN STRASBOURG / TAKE UP A SPORT**

- Contact your institution’s Service des Sports or visit the website of Université de Strasbourg which offers 60 activities:  
https://sport.unistra.fr/  
Strasbourg also has a large range of local public sports facilities and recreational activities:  
https://www.strasbourg.eu > pratique > sport

**BE ACTIVE**

Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations.  
For more information, first ask at the Service de la vie universitaire – Mission vie étudiante of Université de Strasbourg:  
https://www.unistra.fr > vie des campus > vie universitaire

visit the national sites: www.animafac.net or www.letudiant.fr

In Strasbourg, the ESN (Erasmus Student Network) association offers numerous activities to welcome international students and help them settle in:  
https://strasbourg.esnfrance.org/

**CULTURE AND NIGHTLIFE**

Strasbourg offers many ways to cultivate yourself or party. Movie theaters, concerts, theaters, museums, exhibitions, and festivals are on the program and most of the time, at reduced cost for students:  
https://www.strasbourg.eu/culture

If you are a student at Université de Strasbourg, at ENGEES, l'ENSAS, l'HEAR, l'INSA or enrolled in a preparatory class for a graduate school, download the Carte Culture on your Pass Campus: free admission in 23 museums and student discounts in movie theaters and partner venues:  
https://www.carte-culture.org/fr/

The Pass Campus offers other services (CROUS food services, libraries, sports activities):  
http://www.passcampus.fr/

The city of Strasbourg created the program "Strasbourg aime ses étudiants" created to organize free events to promote the city:  
https://www.strasbourgaimesesetudiants.eu > étudier > strasbourg aime ses étudiants

For entertainment or to pick up some culture, in Strasbourg, there are:  
- 5 large movie theaters in the city center including 3 arthouse theaters: Odyssée, a historical movie theater built in 1913 and the 2 Cinémas Stars.  
- 10 museums: https://www.musees.strasbourg.eu/  
- 15 venues for shows, theater and dance, concerts.  
- about 30 bookshops including 3 institutions: Oberlin which has just celebrated their 200th birthday, the international Kléber bookshop and Gallimard du Monde Entier, specialized in books published in the original language.  
- a network of 33 public libraries/media libraries in Strasbourg and the surrounding area with a collection of over a million documents:  
https://www.strasbourg.eu > culture > bibliothèques et médiathèques

In Strasbourg, for going out or staying abreast of events, read the two regional daily newspapers, L’Alsace and Dernières Nouvelles d’Alsace (DNA), available in newsstands or on the Internet:  
https://www.dna.fr/ and https://www.lalsace.fr/
Strasbourg has been labelled a Ville d’art et d’histoire for its art and history since 2013.
• Place Kléber, Strasbourg’s largest public square.
• Notre-Dame cathedral, with a Gothic spire and astronomical clock, is one of the most visited in France (free admission).
• Petite France, the historical district, with canals and traditional homes and the Neustadt district, listed as UNESCO world heritage.
• Rohan palace, the former princely home currently houses three museums including the fine arts museum.
• Musée Historique de Strasbourg with innovative museography.
• The Vauban dam with a panoramic view.
• Orangerie park - the largest and oldest park in the city.
• Follow the Parcours Europe for the European institutions: European Parliament, Council of Europe, European Court of Human Rights.
• The park and the footbridge between the two banks. The park lies between Strasbourg and Kehl.

For more information, consult the Strasbourg Tourist Office website: http://www.otstrasbourg.fr/fr/

IMPORTANT
ANNUAL EVENTS /

JANUARY
• The Sacrées Journées de Strasbourg with concerts featuring religious music from all cultures.

FEBRUARY
• Strasbourg Mon Amour, the 10-day Saint-Valentin festival: A poetic, cultural and off-beat festival!

MARCH
• The Carnaval de Strasbourg with floats, dances and music in the street.

MAY
• Fête de l’Europe, cultural and sports events and open day at the European parliament.
• The European Night of Museums when all the museums in Strasbourg are open all night (free admission).

JUNE
• Fête de la Musique: Music everywhere in town (free concerts).

SEPTEMBER
• Agora de Rentrée: At the start of the academic year, Université de Strasbourg organizes welcome and orientation activities with all useful services and departments on the central campus.
• European Researchers Night: researchers meet the general public.
• Journées du Patrimoine, French heritage days when admission is free to cultural monuments, some of which are only open to the public at this time.

OCTOBER-NOVEMBER
• World Students Night (Nuit des étudiants du monde - NEM), THE PLACE TO BE for international students.
• Fête de la Science in the University laboratories.

DECEMBER
• The Christmas market - the oldest and most famous in France.

To stay informed and attuned to others and the world, to share and dialogue with students, follow social media where Campus France has an especially strong presence!

Don’t forget to join the France Alumni network. Take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.
**THINGS TO KNOW**

STRASBOURG IS THE CAPITAL OF THE BAS-RHIN department and the Grand Est region which has 10 departments in total

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STRASBOURG IS ONE OF THE TWO EUROPEAN CAPITALS and headquarters of the European Parliament and Council of Europe

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GRAND-EST REGION, 4th FRENCH REGION in terms of hosting foreign students (32,000 international students)

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STRASBOURG, A EUROPEAN METROPOLIS

505,000 residents

including 290,000 in the city of Strasbourg

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Université de Strasbourg:

57,000 students

including 11,500 international students of 156 different nationalities

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UNIVERSITÉ DE STRASBOURG,

10 doctoral schools,

2,200 doctoral students, of which half are international students,

and 5 Nobel Prizes still active

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Most of the information presented in the Campus France City Information Sheets concerns all international students regardless of their institution.

In France, in each of the host cities, most foreign students study at universities. Accordingly, the City Information Sheets attach great importance to them without overlooking the other higher education institutions even if it is not possible to list them all here with their specific information.

For more information on the institutions’ welcomes and orientations:
https://www.campusfrance.org/fr/recherche/categorie/grand-est-551

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CAMPUS FRANCE STRASBOURG

9 place Kleber, 67000 Strasbourg - 03 52 79 01 31 - strasbourg@campusfrance.org

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CAMPUS FRANCE

28 rue de la Grange aux Belles, 75010 PARIS - 01 40 40 58 58 - www.campusfrance.org