THINGS TO KNOW

Troyes Champagne Metropolitan area: 130,000 residents
City of Troyes: 60,000 residents
10,000 students
7th CITY IN THE REGION

TROYES, CAPITAL OF THE AUBE DEPARTMENT, one of the 10 departments in the Grand Est region

GRAND-EST REGION, 4th FRENCH REGION in terms of hosting foreign students (28,000 international students)

Université de Technologie de Troyes
3,000 students
including 25% international students

TROYES, RANKED AMONG 44 FRENCH CITIES AS A GREAT PLACE TO LIVE AND STUDY (L'Etudiant magazine ranking) WITH A HIGH SCORE FOR ATTRACTION

EXPLORING MY CITY

Campus France will guide you through your first steps in France and exploring Troyes, your new home.

WELCOME TO TROYES

Campus France will guide you through your first steps in France and exploring Troyes, your new home.

CAMPUS FRANCE
28 rue de la Grange aux Belles, 75010 PARIS - 01 40 40 58 58 - www.campusfrance.org
ARRIVING IN TROYES /

● A welcome desk in each establishment and the Maison des Étudiants
Troyes higher education institutions provide personalized services for international students. Ask your institution for information before leaving.

There is also a Maison des Étudiants run by the Troyes Champagne Métropole student life service.
In a friendly venue in the city center at the heart of the Comtes de Champagne campus you will find all the information you need about a range of services and daily life: housing, student jobs, health, sports, and recreation. Representatives from the Reims CROUS (Troyes branch) are on-site.

Address: Campus des Comtes de Champagne, 6 rue de la Petite Courtille, 10000 Troyes.
Access: Bus line no. 1 to Pont Sainte-Marie, disembark at Hennequin stop.
Hours: From Monday to Thursday, 9am to 12:30pm and 1:30pm to 5:30pm.
Contact: 03 25 82 00 65.
Website: https://www.troyes-habitat.com > vous êtes étudiant

GUIDE de l'Étudiant

- download the guide for students in Troyes
http://share.crous-reims.fr

- see the site Étudier à Troyes, the higher education portal
http://etudieratroyes.fr

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Contact: 03 25 81 78 10 or mde@troyes-cm.fr
Learn more:
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http://share.crous-reims.fr

- see the site Étudier à Troyes, the higher education portal
http://etudieratroyes.fr

Sponsors
Some Troyes institutions provide a buddy system. At the Université de Technologie, the alumni association Asanutt, provides a mentoring program: https://www.asanutt.fr > l’association
> parrainage diplomé-étudiant
For all other institutions, contact the Service des Relations Internationales.

Your Higher Learning Institution
Depending on the institution, two information services are available:
- International Relations Department (welcome and orientation office).
- the Admissions Department (enrollment and administrative procedures office).

At the Université de Technologie de Troyes, the Pôle International provides services for international students.
Address: Université de Technologie de Troyes, 12 rue Marie Curie, 10000 Troyes.
Contact: 03 25 71 76 00 or rigiutt.fr
Site (in English): https://www.utt.fr > étudiant
> international

National Services
- students: www.etudiant.gouv.fr
- doctoral students, researchers:
  http://www.euraxess.fr/fr

In Troyes, there are numerous solutions for finding lodging: the housing park reserved for students and managed by CROUS, student and private residences, and housing in private homes. What’s most important is to take care of this as early as possible, before your arrival.

- The CRIJ, Centre Régional d’Information Jeunesse de Champagne-Ardenne gives advice for finding accommodations on their Info Jeunes site: https://jeunes-ca.fr/
- The student guide published by the CROUS and Troyes Champagne Métropole includes several pages about finding accommodations: http://share.crous-reims.fr
- Office public Troyes Habitat, a Troyes Champagne Métropole service proposes a student housing site: https://www.troyes-habitat.com > vous êtes étudiant

HOUSING IN TROYES /

A FEW TIPS

- For short-term lodging
  - The Auberge de Jeunesse de Troyes-Rosières, a youth hostel in the countryside just 5 km from the city center.
  - The Auberge de Jeunesse de Troyes-Rosières.
Address: Chemin Sainte Scholastique, 10430 Rosières.
Contact: 03 25 82 00 65.
Site: https://www.hifrance.org
- Other types of accommodations: see the Troyes Visitor Center website for a list of all available accommodations: https://www.tourisme-troyes.com
  > dormir/manger > se loger
- Long-term housing
  - Troyes CROUS student housing, Centre Local des Œuvres Universitaires, the Regional Center for University Services, is a local branch of the Reims CROUS.
  - Troyes CROUS: http://www.crous-reims.fr/
  - Contact: 03 25 40 06 24 or antenne-troyes@crous-reims.fr
  - Information sites:
    - CROUS de Reims: http://www.crous-reims.fr/
    - Maison des Etudiants de Troyes: https://www.ville-troyes.fr > à tout âge
    > enseignement supérieur > la maison des étudiants
  - On campus, the CROUS is also responsible for all low-cost food services (university restaurant, cafeterias, food-trucks, etc.).
- Private Housing Platforms
  - www.studapart.com, a platform for private housing which Troyes learning establishments subscribe to.
  - Find other private housing by visiting, for example, the following sites:
  - https://www.adele.org/
  - https://www.location-etudiant.fr/
  - https://www.immojeune.com/
  - https://housinnganywhere.com/fr
  - There is also a site managed by the CROUS, Lokaviz, which includes a listing of student accommodations in private homes: https://www.lokaviz.fr/
  - Shared Leases: consult La Carte des Colocs, a national site for shared leases that’s free and simple to use: https://www.lacartedescolocs.fr/
  - Other solutions available on the Campus France site: www.campusfrance.org > s’organiser > logement (> Getting organised > Accommodation)
- If you need a guarantor to secure your lodging
  - Visaile is a new and free guarantor system: www.visale.fr

If you want to apply for the APL
- Contact the CROUS Social Services which will take action with your institution.
- Some establishments have specialized services for special-needs students (housing assistance and also transportation and tuition)
- Troyes Champagne Métropole student portal lists all the services provided by the city:
http://etudieratroyes.fr/ > vivre sa vie d’étudiant > vie pratique > l’accueil des étudiants handicapés

GETTING AROUND TROYES

To get to Troyes from Paris, the simplest is to take a train from Gare de l’Est, (travel time: 90): https://www.oui.sncf/
Take the bus from Troyes station: lines 1, 4, 5, 6 and the student night shuttle which leave from the station.

In the city and surrounding area, the TCAT public buses propose student travel cards:
http://www.tcatt.fr/
There are regional trains for getting around the Grand-Est region (travelcards available): https://www.ter.sncf.com/grand-est
- Coaches are also an option for low-cost travel:
https://fr.ouibus.com/
https://www.futurebus.fr/
- For car-pooling, refer to the collaborative websites, for example:
  - local website:
    - https://www.covoiturage.grand-troyes.fr/
  - national website: https://www.blablacar.fr/
  - If you prefer your autonomy, hire a bike at the local municipal service, Halle aux Vélos:
    - https://www.halleauxvelos.fr/
ENROLLMENT IN YOUR INSTITUTION

- CVEC
  It is mandatory that you download proof of payment of the Contribution Vie Etudiante et de Campus (CVEC) — the student and campus life contribution fee before you can enroll in your institution.
  - Connect to https://cvec.etudiant.gouv.fr/
  - For additional information and special cases: https://www.campusfrance.org > s’organiser > CVEC

- Confirm Registration
  Take note! Even if you have a pre-registration letter, you are not officially enrolled. You must validate your enrollment with the institution's Service de la Scolarité (Admissions) as soon as you arrive.

RESIDENCE PERMIT

- Information
  - In your school or at the Maison des Étudiants.
  - At the Université de Technologie de Troyes, the Pôle International provides assistance.
    Address: 12 rue Marie Curie, 10000 Troyes.
    Contact: 03 25 71 76 00.
  - The Maison des Étudiants also provides assistance.
    Address: 6 rue de la Petite Courtine, 10000 Troyes.
    Contact: 03 25 81 78 10.
  - At the Préfecture de l’Aube (Troyes) - by appointment only.
    Address: Service des étrangers, 2 rue Pierre Labonde, 10000 Troyes.
    Hours: Tuesday, Wednesday and Thursday - by appointment only.
    Contact: 03 25 42 35 00 and for appointments: pref-sejour@aube.gouv.fr

- If you are an Algerian national: depending on your campus, your residence permit application is made at the Préfecture or with the Service des Relations Internationales at your campus.
  Take note: to renew your residence permit, you must apply within two months prior to its expiry.

GOOD TO KNOW

- If you arrive in France with a VLS-TS long-term student visa: you must validate it online within three months of arrival: https://administration-etrangers-en-france.interieur.gouv.fr
- If you are an Algerian national: depending on your campus, your residence permit application is made at the Préfecture or with the Service des Relations Internationales at your campus.

OPENING A BANK ACCOUNT

If you stay in France for more than 3 months, it will be much easier day-to-day if you open a bank account, online or in one of the 50 bank agencies located in Troyes.

In France, opening a bank account is a right: www.service-public.fr > Argent > Comptes bancaires > Droit au compte (> Finances > Bank Accounts > Right to Open an Account)

HEALTH CARE

In France, receiving medical treatment is practically free but you must be insured. As a result, signing up for medical insurance is mandatory.

CONNECT TO THE SITE https://etudiant-etranger.ameli.fr site to register, to understand your rights, and to take the necessary steps.

Learn more:
https://www.campusfrance.org > s’organiser > Santé

As a student, you can also take advantage of the university medical services. In these health centers where consultations are free, you will be greeted by a team of doctors and nurses who can give personalized advice about health and prevention.

INSURE YOUR HOME

In France, housing insurance is mandatory. The “garantie risques locatifs” - rental risk guarantee - is housing insurance which you can subscribe with your bank or a private insurance company. Online subscription is also often possible.

Learn more:
www.mgel.fr
www.assistance-etudiants.com
www.assurances-etudiants.com

EMERGENCY NUMBERS

SAMU: 15 Emergency Medical Services
Police emergency: 17 in the event of violence, theft, robbery.
Fire Department: 18.
SAMU: 15 in the event of fire, gas leak, water damage, natural catastrophe, or traffic accident.
112 European emergency services number that’s accessible from anywhere in the European Union in addition to the French numbers above.

LEARNING FRENCH

Learning French is an opportunity to be seized! Find what works best for you:
- by consulting the Campus France site or the Français Langue Etrangère (FLE) - French as a foreign language - centers and universities which offer courses at all levels year-round: http://ecolesdete.campusfrance.org
- by asking in your institution, at city hall, or in your host city’s Maison des Associations - community centers.

FINDING A JOB OR AN INTERNSHIP

3 addresses:
- Job: the Étudiant à Troyes site provides a complete list of solutions for finding a job in Troyes: http://etudieratroyes.fr > vivre sa vie d’étudiant > vie pratique > trouver son job étudiant
- Internship: the Troyes municipality proposes a browser for finding internships: http://guide-stage-alternance.fr/
- Student jobs: find a student job that’s compatible with your studies on the CROUS Jobaviz site: https://www.jobaviz.fr/

THINGS TO DO IN TROYES /

PLAYING A SPORT

Your school or university provides special access to sporting activities. Contact your institution’s Sports department.

The Étudiant à Troyes site provides a complete list of sport activities for students: http://etudieratroyes.fr > vécou vivre sa vie d’étudiant > Loisirs > se dépenser

The city of Troyes has a special site which publishes all the available sports activities: http://www.sports-troyes.fr/
**BE ACTIVE**

Attend cultural and sporting events, or join a social or community group, through one of the numerous local or national student clubs and associations.

Learn more:
- contact your school (Campus Life Bureau) for information.
- go to the Maison des Étudiants in Troyes where most student associations are represented.
- listen to Radio Campus 3, the Troyes student union radio station for all the student associations in the area: http://radiocampus3.canalblog.com/
- consult the national sites: www.animafac.net or www.letudiant.fr

**GAINING CULTURE AND PARTYING**

- Troyes offers many ways to cultivate yourself or party. Theatres, movie theaters, concerts, museums, exhibitions, and festivals are on the program and most of the time, at reduced cost for students: https://www.ville-troyes.fr/
- In 2018 Troyes Champagne Métropole created a student culture/recreation pass, valid in 5 major cultural venues in the area: http://troyes-champagne-metropole.fr/ > toutes les actualités > Le Pass’culture
- The Maison des Étudiants in Troyes has a rich cultural program, including student cinema evenings throughout the year: https://www.facebook.com/etudieratroyes/
- For entertainment or to pick up some culture, in Troyes, there are:
  - 1 large complex with 12 cinemas (student rates and rewards cards).
  - 8 large museums (student discounts), including the Musée Saint-Loup and the natural history museum with an interactive biodiversity tour.
  - 9 venues in Troyes and the surrounding area including the Théâtre de Champagne, a former municipality circus and listed historical monument specialized in contemporary pieces.
  - about 10 bookshops, including the big general library, Les Passeurs de Textes.
- In Troyes, for going out or staying abreast of events, read the leading regional daily paper, L’Est Eclair, available in newsstands or on the Internet: http://www.est-eclair.fr/
  You can also check the very comprehensive agenda on the Visitor Center website: https://www.tourisme-troyes.com/agenda

**MUST-SEE PLACES /**

In 2010 the city of Troyes received the Ville d’Art et d’Histoire label for its art and history.
- The “Champagne cork”, the old city center of Troyes shaped like a Champagne cork! A beautifully preserved historical district with half-timbered houses and mansions.
- Ruelle des Chats - Troyes’s most famous street: they say the houses are so close that cats can jump from one roof to another!
- Saint-Pierre Saint-Paul cathedral, one of the most beautiful in France with an impressive high nave and stunning stained-glass windows.
- The Maison de l’Outil et de la Pensée Ouvrière showcases manual labour with a collection of thousands of tools.
- The episcopal palace, home to Troyes modern art museum.
- L’Apothicairerie de l’Hôtel-Dieu-le-Comte, a collection of stoneware medicine jars and painted-wood boxes.
- Hôtel Juvénal des Ursins, a beautiful 16th century mansion with a renaissance-style garden.
- The Jardin du Rocher park with a bandstand and pond.
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Learn (and see) more: https://www.tourisme-troyes.com/

**IMPORTANT ANNUAL EVENTS /**

**MARCH**
- Foires de Mars, an enormous funfair - one of France’s largest.
- Troyes Danse Project: a 3-day event featuring all styles of dance.
- Troyes Latino Festival: a Latin-culture event with dance, music and gastronomy.

**APRIL**
- Festival du Film Court de Troyes, festival of short films by young creators.

**JUNE**
- Fête de la musique: music everywhere in town (free concerts).

**AUGUST**
- Festival des Arts de la Rue street art festival: shows, circus, acrobats, brass bands and theatre (free).
- Festival Nuits de Champagne, a large contemporary and choral music festival.
- Troyes Latino Festival: a Latin-culture event with dance, music and gastronomy.

**SEPTEMBER**
- Les Clés de Troyes, an event for new students in Troyes with activities, entertainment and an urban race: http://etudieratroyes.fr/ > vivre sa vie d’étudiant > clés de Troyes
- Journées du patrimoine (Heritage days), free visits of cultural venues.
- Just Classik Festival, classical music programme accessible to all, enthusiasts and professionals.

**OCTOBER**
- Olympiades Étudiantes, three sports on the Olympiad program (free registration): http://etudieratroyes.fr/ > vivre sa vie d’étudiant > Olympiades Étudiantes
- Fête de la Science et Village des Sciences at the Université de Technologie de Troyes.
- Festival Nuits de Champagne, a large contemporary and choral music festival.

Learn more: http://troyes-champagne-metropole.fr > se dépenser/se divertir

To stay informed, actively listen to others and the world, and share and dialogue with students, follow social media where Campus France has an especially strong presence!

Remember to sign up on the France alumni network to take part in discussion groups on various subjects, take advantage of cultural outings, and consult job and internship offers.